



Claim No. CLM/2011/187956

28 October 2011

JOANNE QUINN
2/557 GLOUCESTER STREET
LINWOOD
CHRISTCHURCH 8011

Dear JOANNE QUINN

Your settlement calculation

EQC has now calculated your claim entitlement and paid the following amount(s).

Item	Amount	Excess	Balance
Emergency repairs (reimbursed to customer)	\$2,265.50	\$0.00	\$2,265.50
Total			\$2,265.50

Total amount of this payment is **\$2,265.50**

Payment

It is important that the payment(s) made to you are used for the purpose of repair or replacement of damaged property.

If you have not provided EQC with a bank deposit slip (to enable electronic payment) your payment will be made by cheque. If you are expecting further payments from EQC and would prefer payment by direct credit, please send us a bank deposit slip, or a letter from your bank identifying your bank account number. We can accept these electronically if they are scanned and emailed. Please include your claim number in any correspondence to us.

If you believe there are outstanding aspects of your claim, you should bank your cheque(s) and EQC will continue to respond to your queries. Banking your claim settlement cheque does not affect your correct or any future entitlement(s).

0800 DAMAGE (0800 32 62 43)

Claim No. CLM/2012/041217

11th March 2015

Ms J Quinn
2/557 Gloucester Street
Linwood
Christchurch 8011

Dear Ms Quinn

DAMAGE ADDRESS: 2/557 GLOUCESTER STREET, LINWOOD, CHRISTCHURCH 8011

Your settlement calculation

EQC has now calculated your claim entitlement and paid the following amount(s).

Item	Amount	Excess	Balance
Dwelling (this invoice)	\$22,320.35	\$223.20	\$22,097.15
Less excess (CLM/2011/187956)		\$200.00	
Total			\$21,897.15

Total amount of this payment is **\$21,897.15** including GST which has been paid directly to your contractor Clearwater Painting and Decorating. Please note it is your responsibility to pay the excess amount of **\$423.20** directly to your contractor.

Payment

It is important that the payment(s) made to you are used for the purpose of repair or replacement of damaged property.

If you have not provided EQC with a bank deposit slip (to enable electronic payment) your payment will be made by cheque. If you are expecting further payments from EQC and would prefer payment by direct credit, please send us a bank deposit slip, or a letter from your bank identifying your bank account number. We can accept these electronically if they are scanned and emailed. Please include your claim number in any correspondence to us.

If you believe there are outstanding aspects of your claim, you should bank your cheque(s) and EQC will continue to respond to your queries. Banking your claim settlement cheque does not affect your correct or any future entitlement(s).

Scope of Works

CLM/2011/122295



Customer: J QUINN
Customer Address: 2/557 GLOUCESTER STREET
LINWOOD
CHRISTCHURCH 8011

Document explanatory note:

This document provides a summary of the earthquake damage identified by the EQC assessment team. Land, building and room by room damage is listed along with an indication of how this damage is to be repaired. A glossary of terms describing the type of damage that may be listed on your Scope of Works is provided at the end of this document.

Assessment of Property at 2/557 GLOUCESTER STREET, LINWOOD, CHRISTCHURCH 8011 on 6/10/2011

Site

Element	Damage	Repair
Land (Exposed - Soil - 130.00 m2)		

Services

Element	Damage	Repair
Sewerage (Town Connection - PVC Pipe - 5.00 l/m)		
Water Supply (Town Connection - Plastic - 5.00 l/m)		

Main Building

Exterior

Elevation (East wall)

Element	Damage	Repair
Wall Cladding (Brick Veneer - Brick - 22.80 m2)	Cracking to paint	Paint wall 22.80 m2
Wall framing (Timber Frame - Timber - 22.80 m2)	No Earthquake Damage	

Elevation (West wall)

Element	Damage	Repair
No Damage		

Elevation (North wall)

Element	Damage	Repair
No Damage		

Elevation (South wall)

Element	Damage	Repair
No Damage		

Foundations (Ring foundation, concrete piles)

Element	Damage	Repair
Other (- - - 2.40 l/m)	Fill gap between patio and board	other
Piles (Ordinary - Concrete - 1.00 item)	No Earthquake Damage	
Ring foundation (Load bearing - Concrete - 36.00 l/m)	No Earthquake Damage	

Roof (Metal tile)

Element	Damage	Repair
No Damage		

Interior

Ground Floor - Bedroom (Right of hallway)

Room Size: $4.50 \times 2.80 = 12.60$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Wallpaper / paint - 12.60 m ²)	Cosmetic Damage	Rake out and stop 5.00 l/m
	Cosmetic Damage	Remove, dispose and replace wall paper - Paint 12.60 m ²
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Carpet - 12.60 m ²)	No Earthquake Damage	
Wall covering (Gib - Paint - 35.04 m ²)	Cosmetic damage	Rake out, plaster and paint 35.04 m ²
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Bedroom (Left end of hallway)

Room Size: $2.50 \times 3.60 = 9.00$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Wallpaper / paint - 9.00 m ²)	Cosmetic Damage	Rake out and stop 4.00 l/m
	Cosmetic Damage	Remove, dispose and replace wall paper - Paint 9.00 m ²
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Carpet - 9.00 m ²)	No Earthquake Damage	
Wall covering (Gib - Paint - 29.28 m ²)	Cosmetic damage	Rake out and stop 1.00 l/m
	Cosmetic damage	Remove, dispose and replace wallpaper - paint 29.28 m ²
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Toilet

Room Size: $0.78 \times 1.59 = 1.24$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Paint - 1.24 m ²)	No Earthquake Damage	
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Vinyl - 1.24 m ²)	No Earthquake Damage	
Toilet (Standard - Standard Spec - 1.00 item)	No Earthquake Damage	
Wall covering (Gib - Lining paper / paint - 11.37 m ²)	Cosmetic damage	Rake out and stop 0.50 l/m
	Cosmetic damage	Remove, dispose and replace lining paper 11.37 m ²
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Bathroom

Room Size: $1.55 \times 2.40 = 3.72$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Ground Floor - Hallway

Room Size: $0.86 \times 5.60 = 4.82$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Wallpaper / paint - 4.82 m ²)	No Earthquake Damage	
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Carpet - 4.82 m ²)	No Earthquake Damage	
Wall covering (Gib - Wall paper / paint - 31.01 m ²)	Cosmetic damage	Remove, dispose and replace wallpaper - paint 31.01 m ²
	Rep ace plastic moulding	Replace plastic moulding

Ground Floor - Bedroom (First on right off hallway)

Room Size: $4.55 \times 2.57 = 11.69$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Wallpaper / paint - 11.69 m ²)	Cosmetic Damage	Rake out and stop 10.00 l/m
	Cosmetic Damage	Remove, dispose and replace wall paper - Paint 11.69 m ²
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Carpet - 11.69 m ²)	No Earthquake Damage	
Wall covering (Gib - Wall paper / paint - 34.18 m ²)	No Earthquake Damage	
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Lounge

Room Size: $4.50 \times 3.60 = 16.20$ (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Wallpaper / paint - 16.20 m ²)	No Earthquake Damage	
Door (External) (Sliding / Ranch sliding door - Aluminium - 1.00 item)	No Earthquake Damage	
Door (Internal) (Sliding - Glass - 1.00 No of)	No Earthquake Damage	
Floor (Chipboard - Carpet - 16.20 m ²)	No Earthquake Damage	
Wall covering (Gib - Wall paper / paint - 38.88 m ²)	Cosmetic damage	Rake out and stop 1.00 l/m
	Cosmetic damage	Remove, dispose and replace wallpaper - paint 38.88 m ²

Ground Floor - Room (Other) (Skylight in ceiling of lounge)

Room Size: $2.00 \times 2.00 = 4.00$ (length(m) x width(m) = Area Size(m²))

Stud Height: 1.80 m

Element	Damage	Repair
Ceiling (Gib - Paint - 4.00 m ²)	Cosmetic Damage	Rake out, plaster and paint 4.00 m ²
Window (Velux window - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Kitchen

Room Size: 4.10 x 4.10 = 16.81 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 16.81 m2)	Cosmetic Damage	Rake out, plaster and paint	16.81 m2
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Chipboard - Vinyl - 16.81 m2)	No Earthquake Damage		
Kitchen joinery (Standard Spec - Timber - 1.00 item)	No Earthquake Damage		
Other (- - - - 1.00 l/m)	Electrical plug needs replacing, smashed from falling fridge,	other	
Range (Free standing oven) (Electric - Standard Electric - 1.00 item)	No Earthquake Damage		
Range Hood (Over Head - Standard spec - 1.00 item)	No Earthquake Damage		
Wall covering (Gib - Lining paper / paint - 29.52 m2)	Cosmetic damage	Remove dispose and replace Gib, stop, hang lining / wall paper , paint	29.52 m2
Window (Timber medium - Pane single glazed - 1.00 No of)	No Earthquake Damage		
Work top (Kitchen work top - Laminate - 3.00 l/m)	No Earthquake Damage		

Ground Floor - Laundry

Room Size: 1.40 x 1.70 = 2.38 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Garage

Exterior

Elevation (South wall)

Element	Damage	Repair
No Damage		

Elevation (North wall)

Element	Damage	Repair
No Damage		

Elevation (East wall)

Element	Damage	Repair
No Damage		

Elevation (East wall)

Element	Damage	Repair
No Damage		

Foundations (Concrete slab)

Element	Damage	Repair
No Damage		

Roof (Long run)

Element	Damage	Repair
No Damage		

Interior

Ground Floor - Room (Other) (Garage)

Room Size: 2.80 x 5.40 = 15.12 (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair
Floor (Concrete - Concrete - 15.12 m ²)	No Earthquake Damage	
Garage door (Tilt-a-door Metal - Steel - 1.00 No of)	No Earthquake Damage	
Wall covering (Gib - Paint - 19.68 m ²)	No Earthquake Damage	
Wall framing (Block - Block - 39.36 m ²)	Cosmetic damage	Grind out and re-mortar 3.00 l/m

Scope of Works - Glossary of Terms

Cosmetic Damage	Cosmetic damage is used to record repairs to an element that can be done in situ e.g. minor cracking to plasterboard. For example a repair strategy may state "rake, stop and paint" and this is carried out without needing to remove or replace the damaged element. Where the plasterboard for example needs to be removed and replaced, this will be recorded as 'structural damage'.
Impact Damage	Impact damage is where an element or part of a building sustains earthquake damage and then breaks away or collapses causing damage to another part of the building. An example is a chimney that has collapsed and caused damage to roof tiles.
Structural Damage	The term structural damage is used where a repair requires an element to be removed and replaced e.g. major cracking to plasterboard or external cladding that has been dislodged. This term does not relate to the structural integrity of the building as a whole, but to the individual element only.

Additional Information

Building Terms	The Department of Building and Housing website has a comprehensive list of common building terms: http://www.dbh.govt.nz/building-az-wxyz
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