

As of 1 July 2024, our name changed from the Earthquake Commission to the Natural Hazards Commission Toka Tū Ake. Find out more about our organisation and insurance scheme on www.naturalhazards.govt.nz.

2 September 2024

Shane Joseph Cundy 4 Woodbank Road Hanmer Springs 7334 Sent by email to: hanmerapartments@gmail.com

Kia ora Shane

Information request - CLM/2016/026078 - 4 Woodbank Road, Hanmer Springs 7334

Thank you for your information request received on 8 August 2024. You asked for "All documentation filed with your dept regarding an EQC claim in 2016. Owner wishes to sell property privately (no use of real estate egent) and wants to be fully transparent with potential buyers." in relation to 4 Woodbank Road. Your request has been considered under the Official Information Act (OIA) and Privacy Act (PA).

Please find the enclosed documentation in response to your request. We have provided documentation for the requested property and associated claim number CLM/2016/026078.

The following information has been withheld:

Withholding	Under section	Location
 Natural Hazards Commission Toka Tū Ake staff surnames, contact details and third parties to protect the privacy of those individuals 	 9(2)(a) of the OIA and section 53(b) of the PA 	• Throughout entire response

Natural Hazards Commission Toka Tū Ake endeavours to provide all relevant information in its response, however some documents may not be included as to do so would require substantial collation and research. If you believe anything is missing, please contact us so we can discuss your requirements.

Personal information has been made available to you. If you believe any of this information is incorrect, you can ask us to correct it. If you have questions about the claim or would like an explanation of the information provided, please contact us.

You have the option of approaching the Office of the Ombudsman and/or Privacy Commissioner should you wish.

Ngā mihi,

R. Rolls-Toko

Rebecca Rolfe-Toko OIA Advisor



IN CONFIDENCE



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CLAIM MANAGEMENT SYSTEM DOCUMENTS & FILE NOTES

The following information is a printout of all documents and file notes within the Claim Management System that stores information relating to properties. The information is presented in a chronological order. Depending on your eligibility level will determine what has been disclosed.

The following information may also contain duplication of documents. To fulfil our obligation under the OIA Act, these documents have been provided as you have requested for all available information Natural Hazards Commission Toka Tū Ake holds for the requested property and claim(s).

EQC Claim File - Claim CLM/2016/026078

Sensitive Claims	N/A
Damage Location Address Validation	4 WOODBANK ROAD, HANMER SPRINGS 7334 Address matched exactly
Loss Cause	Earthquake
Related Event	Kaikoura (2016) earthquakes
Loss Date	14/11/2016
Notice Date	22/11/2016
Closed Date	07/12/2017 Payments Complete

Contacts

Name	Roles	Phone	Email Address	Address	Relationship to Insured
HANMER APARTMENTS	Insured, Claimant			4 WOODBANK ROAD, HANMER SPRINGS 7334	
Shane Cundy	Main Contact	03-315-7135	hanmerapartments@gmail.com	4 WOODBANK ROAD, HANMER SPRINGS	Self

Hazards on Property

Exposures

Coverage	Managed by	Status	Cover Status	Cover Verification	Paid
Building	Insurer Managed	Closed	Verified	Reviewed/Accepted	\$113,850.00
Contents	Insurer Managed	Closed	Verified	Reviewed/Accepted	-

Counts of ...

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Notes	Documents		E. D. L. S. C.	1-7 - 7 -	Issues		1. J. A.		
		CHRP Remedials	Drainage Damage	Complaint	Ombudsman	Mediation	TSC	Other	
16	2	0	0	0	0	0	0	0	

Associated Claims

Insurance Policy Details

	Building and Land Insurance	Contents Insurance
Insurance Cover Verified?	Reviewed/Accepted	Reviewed/Accepted
Cover verified by	Lissa	Lissa
Cover verified on	10/03/2017	10/03/2017
Insurance Company	FMG (Farmers Mutual)	FMG (Farmers Mutual)
Policy Status	Verified	Verified
Insurer claim number	30021011 FMG	30030241
Broker/Agent Name		
Policy Type	Replacement - sum insured	Nominated Replacement
Policy/Client Number	259332	259332
Cover Start Date	26/06/2016	26/06/2016
Cover End Date	26/06/2017	26/06/2017
Cover Top-Up	Yes	Yes
EQC Sum Insured	\$115,000.00	\$23,000.00
Number of Dwellings Insured	1	
Insured Name matches Claimant Name?	Yes	Yes
Covered Address matches Damage Address?	Yes	Yes

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Claim Checklist

Calculated Triage Rating	02 House and/or Contents only PAD or CMR - <\$30K
Imminent Loss?	
Building/Land Insurance Verified	Reviewed/Accepted
Contents Insurance Verified	Reviewed/Accepted
Property Type	Main home
Settlement Status	Settled by MOU Insurer

EQC CM Checklist

Address Matched?	Not Reviewed
Date of Lodgement within 3 months?	Not Reviewed
Documentation supports proposed	Not Reviewed
settlement?	
Date of Loss and Event Checked?	Not Reviewed

Field Checklist

Physical File Made Up?	No
Property has been inspected?	No
Emergency Works Approval from Claimant?	N/A
Engineer's Report Received?	N/A
IL Checklist Received?	N/A
Land within Act Limits?	N/A
Land Valuation Received?	N/A
Cost to Repair Land?	N/A
Cost to Remove IL Received?	N/A
SOW, Quote, Invoice Received?	No
Settlement Approval Received?	No
Copy of CSA sent to Claimant?	No
Statement of Claim?	No

EQC Funded Repair Checklist

Payment Assurance Letter for N/A Claimant?

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

No

Payment Assurance Letter for Contractor?	N/A
Payment Assurance Letter for Engineer?	N/A

EQC Managed Repair Checklist

Claimant Agreement for EQC	N/A
Managed Repairs?	
NZS Repair Contract for EQC	N/A
Managed Repairs?	
IPENZ Agreement with Engineer for	N/A
EQC Managed Repairs?	

Latest Notes

By: Topic: Related To: Subject:	Fnol Loader - DO NOT DELETE First notice of loss CLM/2016/026078 Other FNOL Information	23 Nov 2016 01:33 AM Confidential:	No
we are away 25th to 27th	h November otherwise here		
By: Topic: Related To: Channel:	System Generated General CLM/2016/026078 Note Topic fileter category	23 May 2018 03:02 PM Confidential:	No

Channel:Note Topic fileter categorySubject:Building Exposure financials added by Script.Building Exposure financials added by script.

By:	System Generated	13 Mar 2018 01:32 PM
Topic:	General	Confidential:
Related To:	CLM/2016/026078	
Channel:	Note Topic fileter category	
Subject:	Contents Policy details updated by Script.	

Contents Policy details updated by script.

2016)

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Loss Details

General

EQC CM Team Claim Manager	EQC CM - Kaikoura (Nov Kaikoura Nov 2016 CM2
Processing Office	
Loss Adjuster	
Settlement Method	Pay Amount of Damage
Settlement Status	Settled by MOU Insurer
Opt Out	No
Referred to EQR	No
Claim Validation Level	Ability to pay
Payment Prevention	
Prevent Payment?	Yes
Building Payment	Yes
Land Payment	
Contents Payment	Yes
Claim Level Payment	

Sensitive Claims

Hazards on Property

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Loss Details

Claim Number	CLM/2016/026078
Loss Cause	Earthquake
Related Event	Kaikoura 62km SW, 15km, 7.8 (14/11/2016)
Date of Loss	14/11/2016
Loss Time	12:00 AM
Date of Notice	22/11/2016
Duplicate Claim?	Not a duplicate
Satisfaction Survey	Sent
Imminent Loss?	
Habitable?	Yes
Weatherproof?	Yes
How severe is the damage?	Minor
Calculated Triage Rating	02 House and/or Contents only PAD or CMR - <\$30K
Damage Location	
House Number	4
Street Name	WOODBANK ROAD
Suburb	
Town/City	HANMER SPRINGS
Postcode	7334
CAU	585502 (HANMER SPRINGS)
TLA	HURUNUI DISTRICT
Country	New Zealand
Validation status	Address matched exactly
Claimant(s) and Primary Contact	
Claimant	HANMER APARTMENTS
Primary Contact	Shane Cundy
Relationship to Insured	Self

Repairer Details

Repairer Name Repair Actual Start Date

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Repair Actual End Date

Flag Details

Flagged	Never flagged
Date Flagged	
Reason for Flag	
Damage To	
Foundation	Yes
Interior Walls/Doors	Yes
Contents	Yes

Associations

Exposures						
#	Coverage	Cover Status	Status	O/S Estimate	Future Payments	Paid
1	Building	Verified	Closed	-	-	\$113,850.00
2	Contents	Verified	Closed	-	-	-

(1) Building

Details

Exposure

Damage Type Managed by Building Insurer Managed

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Insurer claim number	30021011 FMG
Group	EQC CM - Kaikoura (Nov 2016)
Assigned User	Kaikoura Nov 2016 CM2
Status	Closed
Outcome	Paid
Cover	Verified
Open Date	23/11/2016
Validation Level	Ability to pay
Prevent Payment?	Yes
Settlement	
Settlement Method	

Settlement Basis	
Gross	-
Excess	-
Net	-

Financials

O/S Estimate	-
Future Payments	-
Paid To Date	\$113,850.00
Total Recoveries	-
Net Total Incurred	\$113,850.00

-

Insurer	Managed	Reserves
EQ C	over Rese	rve

Initial Reserve	-
Assessed Reserve	-
Adjusted Reserve	-
Final Reserve	-

Insurer Managed Customer Payments

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Paid to Client (incl. GST)	-
Paid to Client (excl. GST)	-
Repair Amount Paid to Claimant (incl. GST)	-
Repair Amount Paid to Claimant (excl. GST)	-
Excess charged (incl. GST)	-
Excess charged (excl. GST)	-

Insurer Financials

Invoiced to EQC	-
Payments Received from EQC	\$99,000.00
Loss Adjustment Assessment Costs (incl. GST)	-
Loss Adjustment Assessment Costs (excl. GST)	-

updated	29/09/2017
updated	29/09/2017

updated	29/09/2017
updated	29/09/2017

updated

29/09/2017

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

updated	23/05/2018
updated	29/09/2017
updated	29/09/2017

(2) Contents

Details

Exposure

Damage Type	Contents
Managed by	Insurer Managed
Insurer claim number	30030241
Group	EQC CM - Kaikoura (Nov 2016)
Assigned User	Kaikoura Nov 2016 CM2
Status	Closed
Outcome	Paid
Cover	Verified
Open Date	23/11/2016
Validation Level	Ability to pay
Prevent Payment?	Yes
Settlement	

Settlement Method	
Settlement Basis	
Gross	
Excess	
Net	

Financials

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

O/S Estimate	-
Future Payments	-
Paid To Date	-
Total Recoveries	-
Net Total Incurred	-

Insurer Managed Reserves

EQ Cover Reserve	-
Initial Reserve	-
Assessed Reserve	-
Adjusted Reserve	-
Final Reserve	-

Insurer Managed Customer

Payments

Paid to Client (incl. GST)	-	
Paid to Client (excl. GST)	-	
Repair Amount Paid to Claimant (incl. GST)	-	
Repair Amount Paid to Claimant (excl. GST)	-	
Excess charged (incl. GST)	-	
Excess charged (excl. GST)	-	

Insurer Financials

Invoiced to EQC	-
Payments Received from EQC	-
Loss Adjustment Assessment Costs (incl. GST)	-
Loss Adjustment Assessment Costs (excl. GST)	-

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

29/09/2017
29/09/2017
29/09/2017
29/09/2017
29/09/2017

updated	29/09/2017
updated	29/09/2017

updated	29/09/2017
updated	29/09/2017
updated	29/09/2017
updated	29/09/2017

Contacts							
Name	Roles	Phone	Address	Suburb	City	TLA	Postcode
Mrs. Amy Cundy	Alternate Contact	03-315-7135	4 WOODBANK ROAD		HANMER SPRINGS		
Mr. Shane Cundy	Main Contact	03-315-7135	4 WOODBANK ROAD		HANMER SPRINGS		
FMG Insurance	Cheque Payee,		P O Box 521		Wellington		6140

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Name	Roles	Phone	Address	Suburb	City	TLA	Postcode
	Supplier						
HANMER APARTMENTS	Insured, Claimant		4 WOODBANK ROAD		HANMER SPRINGS		7334

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Alternate Contact	CLM/2016/026078	Yes	

Person

First name	Amy
Middle name	
Last name	Cundy
Prefix	Mrs.

Phone

Work	03-315-7135
Home	03-315-7135
Mobile	027 -227-0236
International	+64 -3 -3157135
Fax	

Primary phone

E-mail

Main

hanmerapartments@gmail.com

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Alternate

Primary Address	
Address Line 1	4 WOODBANK ROAD
Address Line 2	
Suburb	
City	HANMER SPRINGS
TLA	
Postcode	
Country	New Zealand
Туре	
Additional Address Details	
Valid Until	
Preferred Contact Method	Email

Notes

Primary	Туре
true	

Contacts

This contact is not linked to the Address Book

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Roles

Role	Owner	Active?	Comments
Main Contact	CLM/2016/026078	Yes	

Person First name	Shane
Middle name	
Last name	Cundy
Prefix	Mr.
Phone	
Work	03-315-7135
Home	03-315-7135
Mobile	027 -227-0236
International	+64 -3 -3157135
Fax	
Primary phone	
E-mail	
Main	hanmerapartments@gmail.com
Main Alternate	hanmerapartments@gmail.com
Alternate	hanmerapartments@gmail.com
	hanmerapartments@gmail.com 4 WOODBANK ROAD
Alternate Primary Address	
Alternate Primary Address Address Line 1	
Alternate Primary Address Address Line 1 Address Line 2	
Alternate Primary Address Address Line 1 Address Line 2 Suburb	4 WOODBANK ROAD
Alternate Primary Address Address Line 1 Address Line 2 Suburb City	4 WOODBANK ROAD
Alternate Primary Address Address Line 1 Address Line 2 Suburb City TLA	4 WOODBANK ROAD

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Additional Address Details	
Valid Until	
Preferred Contact Method	Email

Notes

Primary	Туре
true	

Name	Relationship
HANMER APARTMENTS	Primary Contact For

Contacts

This contact is linked to the Address Book but is out of sync

Roles

Role	Owner	Active?	Comments
Cheque Payee	CLM/2016/026078	Yes	
Supplier	CLM/2016/026078	Yes	

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Supplier Name Unique ID	FMG Insurance 401230
Primary Address Address Line 1 Address Line 2	P O Box 521
Suburb City	Wellington
TLA Postcode Country Type Additional Address Details Valid Until	6140 New Zealand
Additional Info Preferred Vendor? Claim Involvement Start Claim Involvement End	No
Contact Info Primary Contact	
Company Contact Info Work Fax Main Email Alternate Email	
Notes	

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Primary	Туре
true	

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Claimant	(2) Contents	Yes	
Insured	EQC_Generic	Yes	
Claimant	(1) Building	Yes	

Company

Name Unique ID HANMER APARTMENTS

4 WOODBANK ROAD

Primary Address

Address Line 1 Address Line 2 Suburb

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 Claim: CLM/2016/026078 CM2 | Grp: | LA: City HANMER SPRINGS TLA Postcode 7334 Country New Zealand Туре Other Additional Address Details Valid Until **Contact Info** Shane Cundy **Primary Contact Company Contact Info** Work Fax Main Email Alternate Email Notes

Primary Type true Other

Name	Relationship
Shane Cundy	Primary Contact

Financials (Total Incurred: \$113,850.00): Summary

Exposure					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$113,850.00	-	\$113,850.00
Claim Cost	-	-	\$113,850.00	-	\$113,850.00
Unspecified Cost	-	-	\$113,850.00	-	\$113,850.00
	-	-	-	-	-
(2) Contents - Contents	-	-	-	-	-
Claim Cost	-	-	-	-	-
Unspecified Cost	-	-	-	-	-
	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees	-	-	-	-	-
Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$113,850.00	-	\$113,850.00

Exposure Only						
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred	
(1) Building - Building	-	-	\$113,850.00	-	\$113,850.00	
Claim Cost Unspecified Cost	-	-	\$113,850.00	-	\$113,850.00	
	-	-	-	-	-	
(2) Contents - Contents	-	-	-	-	-	
Claim Cost Unspecified Cost	-	-	-	-	-	
	-	-	-	-	-	

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
Claim Level	-	-	-	-	-
Fees Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$113,850.00	-	\$113,850.00

Claimant						
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred	
HANMER APARTMENTS	-	-	\$113,850.00	-	\$113,850.00	
(1) Building - Building	-	-	\$113,850.00	-	\$113,850.00	
Claim Cost Unspecified Cost	-	-	\$113,850.00	-	\$113,850.00	
(2) Contents - Contents	-	-	-	-	-	
Claim Cost Unspecified Cost	-	-	-	-	-	
Claim Level	-	-	-	-	-	
Fees Fees	-	-	-	-	-	
	-	-	-	-	-	
Claim Total	-	-	\$113,850.00	-	\$113,850.00	

Coverage						
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred	
Building	-	-	\$113,850.00	-	\$113,850.00	
(1) Building - Building	-	-	\$113,850.00	-	\$113,850.00	
Claim Cost Unspecified Cost	-	-	\$113,850.00	-	\$113,850.00	
	-	-	-	-	-	
Contents	-	-	-	-	-	
(2) Contents - Contents	-	-	-	-	-	

User: TTC PDF_User6

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
Claim Cost Unspecified Cost	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$113,850.00	-	\$113,850.00

Claim Cost Only						
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred	
(1) Building - Building	-	-	\$113,850.00	-	\$113,850.00	
Claim Cost	-	-	\$113,850.00	-	\$113,850.00	
Unspecified Cost	-	-	\$113,850.00	-	\$113,850.00	
	-	-	-	-	-	
(2) Contents - Contents	-	-	-	-	-	
Claim Cost	-	-	-	-	-	
Unspecified Cost	-	-	-	-	-	
	-	-	-	-	-	
Claim Total	-	-	\$113,850.00	-	\$113,850.00	

Financials (Total Incurred: \$113,850.00): Transactions								
Туре	Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	User
Reserve	23/11/2016	\$750.00	1	Building	Claim Cost	Unspecified Cost	Submitted	Fnol Loader - DO NOT DELETE
Reserve	23/11/2016	\$500.00	Claim-level		Fees	Fees	Submitted	Fnol Loader - DO NOT DELETE
Reserve	23/11/2016	\$500.00	2	Contents	Claim Cost	Unspecified Cost	Submitted	Fnol Loader - DO NOT DELETE
Reserve	07/12/2017	(\$500.00)	2	Contents	Claim Cost	Unspecified Cost	Submitted	System Generated
Reserve	07/12/2017	(\$750.00)	1	Building	Claim Cost	Unspecified Cost	Submitted	System

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Туре	Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	User
								Generated
Reserve	07/12/2017	(\$500.00)	Claim-level		Fees	Fees	Submitted	System Generated
Payment	24/05/2018	\$113,850.00	1	Building	Claim Cost	Unspecified Cost	Submitted	Payment Importer-Bot DO NOT DELETE

Reserve Details

Details

Exposure	(1) Property
Coverage	Building
Cost Type	Claim Cost
Cost Category	Unspecified Cost
Comments	Automatic reserves
Open Reserves	-
Amount	\$750.00
Tracking	
Status	Submitted
Created By	
Created On	23/11/2016
Two Approvals?	No
First Approver	
Second Approver	

Approval History

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$750.00
Sum:				\$750.00

Documents linked to Group

Reserve Details

Details

Exposure	
Coverage	
Cost Type	Fees
Cost Category	Fees
Comments	Claim Level Reseves for Fees
Open Reserves	-
Amount	\$500.00
Tracking Status Created By Created On Two Approvals? First Approver	Submitted 23/11/2016 No

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
		Fees	Fees	\$500.00
Sum:				\$500.00

Documents linked to Group

Reserve Details

Details

CoverageContentsCost TypeClaim CostCost CategoryUnspecified CostCommentsAutomatic reservesOpen Reserves-Amount\$500.00	Exposure	(2) Property		
Cost CategoryUnspecified CostCommentsAutomatic reservesOpen Reserves-	Coverage	Contents		
CommentsAutomatic reservesOpen Reserves-	Cost Type	Claim Cost		
Open Reserves -	Cost Category	Unspecified Cost		
•	Comments	Automatic reserves		
Amount \$500.00	Open Reserves	-		
	Amount	\$500.00		

Tracking

User: TTC PDF_User6

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Status	Submitted
Created By	
Created On	23/11/2016
Two Approvals?	No
First Approver	
Second Approver	

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(2) Property	Contents	Claim Cost	Unspecified Cost	\$500.00
Sum:				\$500.00

Documents linked to Group

Reserve Details

Details

Exposure Coverage Cost Type

(2) Property Contents Claim Cost

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Cost Category	Unspecified Cost
Comments	Zero-out open reserves
Open Reserves	-
Amount	(\$500.00)
Tracking	
Status	Submitted
Created By	
Created On	07/12/2017
Two Approvals?	No
First Approver	
Second Approver	
Approval History	

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(2) Property	Contents	Claim Cost	Unspecified Cost	(\$500.00)
Sum:				(\$500.00)

Documents linked to Group

Reserve Details

Details	
Exposure	(1) Property
Coverage	Building
Cost Type	Claim Cost
Cost Category	Unspecified Cost
Comments	Zero-out open reserves
Open Reserves	-
Amount	(\$750.00)
Tracking	
Status	Submitted
Created By	
Created On	07/12/2017
Two Approvals?	No
First Approver	
Second Approver	
Approval History	

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	(\$750.00)
Sum:				(\$750.00)

Documents linked to Group

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Reserve Details

Details

Exposure	
Coverage	
Cost Type	Fees
Cost Category	Fees
Comments	Zero-out open reserves
Open Reserves	-
Amount	(\$500.00)
Tracking	
Status	Submitted
Created By	
Created On	07/12/2017
Two Approvals?	No
First Approver	
Second Approver	

Approval History

Reserves in Group

Exposure	Coverage	Cost Type Cost Catego		Amount
		Fees	Fees	(\$500.00)

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Exposure	Coverage	Cost Type	Cost Category	Amount
Sum:				(\$500.00)

Documents linked to Group

Payment Details

Details

Line Items		
Amount	\$113,850.00	
Open Reserves	-	
Comments		
Non-eroding?	Yes	
Payment Type	Partial	
Cost Category	Unspecified Cost	
Cost Type	Claim Cost	
Coverage	Building	
Exposure	(1) Property	

Cheque Details

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Status	Issued
Pay To	FMG Insurance
Net Amount	\$113,850.00
Scheduled Send Date	
Issue Date	08/05/2018
Cheque Number	
Bank Account	
Date of Service	
Payment Method	Manual check
Invoice Number	FMG043
Tracking	
Status	Submitted
	Submitted
Created By	
Created On	24/05/2018
Two Approvals?	No
First Approver	
Second Approver	

Approval History

Financials (Total Incurred: \$113,850.00): Cheques							
Cheque Number	Cheque Number Pay To Gross Amount Issue Date Scheduled Status Bulk Invoice						
FMG Insurance \$113,850.00 08/05/2018 Issued <none></none>							

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Cheque Details				
Cheque				
Pay To The Order Of Mailing Address	FMG Insurance			
Net Amount Memo	\$113,850.00			
Payment Details				
Gross Amount Tax Reporting	\$113,850.00			
Reportable Amount Deductions	\$113,850.00			
Details				
Cheque Number				
Bank Account Invoice Number	FMG043			
Bulk Invoice	<none></none>			
Claimant				
Date of Service				
Comments				
Payees				
	Payee		Туре	
FMG Insurance		Supplier		

Instructions

LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Recipient Payment Method Cheque Batching Cheque Instructions	Manual check Bulk cheque
Tracking	
Status	Issued
Substatus	
Status Date	24/05/2018
Issue Date	08/05/2018
When To Pay	
Created By	Payment Importer-Bot DO NOT DELETE
Created On	24/05/2018
Two Approvals?	No
First Approver	
Second Approver	
FMIS System	
Stop Reason	
Recurrence	
Description	N/A
Total Recurrence Amount	N/A
Approval History	

Payments

Scheduled Send Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	Pmt Type
	\$113,850.00	1	Building	Claim Cost	Unspecified Cost	Submitted	Partial

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Documents Linked to Cheques

Documents							
Name	Category	Туре	Status	Author	Size	Created	Date Modified Deleted
Kaikoura Insurer Assessment - copy of email	Correspondence - Out	Claimant	Final	Auto-generated		15/12/2016 11:48 PM	No
LA to Visit and Schedule of Contents - copy of email	Correspondence - Out	Claimant	Final	Auto-generated		23/11/2016 01:33 AM	No

Snapshot: Loss Details

General Claim Manager EQC CM Team Claim Validation Level	Load and save
Hazards on Property	
Loss Details	
Claim Number	CLM/2016/026078
Loss Cause	Earthquake
Related Event	
Allow Auto Event Linking?	true
Date of Loss	14/11/2016
Loss Time	12:00 AM

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Date of Notice How Reported Habitable? Weatherproof? How severe is the damage?	22/11/2016 Internet true true Minor
Damage Location House Number Apartment/Unit Number Street Name Suburb Town/City	4 WOODBANK ROAD HANMER SPRINGS
Postcode TLA Country Additional Address Details	New Zealand
Claimant(s) and Primary Contact Claimant Secondary Claimant Primary Contact Relationship to Insured	Amy Cundy Shane Cundy Self
Flag Details Flagged Date Flagged Reason for Flag	Never flagged
Damage To Foundation Interior Walls/Doors Contents	Yes Yes Yes

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Snapshot	Snapshot: Contacts									
Name	Roles	Contact Prohibited?	Phone	Address	City	TLA	Postcode			
Amy Cundy	Secondary Claimant	No		4 WOODBANK ROAD	HANMER SPRINGS					
Shane Cundy	Insured, Main Contact	No		4 WOODBANK ROAD	HANMER SPRINGS					

Snapshot: Notes							
Author	Authoring Date	Торіс	Subject				
Fnol Loader - DO NOT DELETE		First notice of loss	Other FNOL Information				

Snapshot: Documents

Snapshot: Insurance Info

Building/Land Insurance Information

Insurance CompanyFMG (Farmers Mutual)BranchBroker/AgentBroker/Agent259332Property TypeMain homeName house insured inHANMER APARTMENTSNotesNotes

Contents Insurance Information

Released under the Official Information Act 1982

Claim: CLM/2016/026078

| LC: EQK | Clmt: HANMER APARTMENTS | DoL: 14/11/2016 | St: Closed | EQC CM: Kaikoura Nov 2016 CM2 | Grp: | LA:

Insurance Company Branch Broker/Agent Policy/Client Number Name contents insured in Notes FMG (Farmers Mutual)

259332 HANMER APARTMENTS



Scope Report

HANMER APARTMENTS

4 WOODBANK ROAD, HANMER PROJECT 12185

ISSUE 1 – 15 AUGUST 2017



Released under the Official Information Act 1982

HANMER APARTMENTS – MANAGERS RESIDENCE 4 WOODBANK ROAD, HANMER PROJECT 12185



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DISTRIBUTION

- Shane Cundy, Insured
- Mark Ashby, FMG

QUALITY ASSURANCE

PREPARED BY	GREG JARVIS	PROJECT MANAGER	Greg Jans'	14 AUGUST 2017
REVIEWED BY	SUSANNAH FINDLAY	PROJECT MANAGER	Spor	15 AUGUST 2017
APPROVED BY	SAM VAN DER LEIJ	PROJECT MANAGER	Surdeliz	AUGUST 2017

1. Introduction

4 Woodbank Road, Hanmer has suffered damage from the Kaikoura Earthquake sequence late in 2016. This Scope Report has been completed for insurance assessment and estimating only.

Our brief is to identify and quantify the physical loss or damage caused to the property and dwelling by the earthquake(s), focusing on material damage to the architectural (non-structural) elements. In order to undertake our assessment we have relied upon the investigation and recommendation solutions put forward by GHD Group which have been based on the onsite level survey information gathered to date.

Damage may have increased or become more evident over time and therefore this report is relevant to the date inspected, 13 July 2017. This report is to be read in conjunction with the included drawings and reports.

The reference to the MBIE Guidance (or guidelines) in this report, or the reports prepared by structural and geotechnical engineers and any other relevant parties, relates to the Ministry of Business, Innovation and Employment's technical guidance on repairing and rebuilding houses affected by the Canterbury earthquakes.

2. Background

2.1. Description of Property

The property is located in the district of Hurunui, 1.4km southwest of Hanmer Springs town centre. The dwelling is currently utilised as a Manager's Residence for the attached Hanmer Apartments accommodation.

The circa 2009, 288m², single storey structure is constructed on a concrete slab on grade foundation (MBIE Type C) with timber framing, Decramastic tile roof and James Hardie Linea weatherboards, river stone veneer and Rockcote plaster exterior cladding. The soffits are a combination of fibre cement sheeting and Shadowclad plywood. Joinery is double glazed aluminium joinery.

Internal linings are painted plasterboard, Floor coverings consist of carpet in the main living and bedroom areas, vinyl in the bathrooms, and timber strip bamboo flooring in the kitchen. Heating is generated by a log burner in the lounge, heat pumps in Bedroom 4 and the family room, and an Ultecon transfer system which transfers warmth from the wood burner to the remainder of the dwelling. The dwelling opens out through large bi-fold doors on the northern elevation to a large covered stamped concrete patio and spa area which has extensive views of the surrounding tree clad mountains.

An asphalt driveway arrives at the south-facing front entrance/reception for the apartments and internally accessed double garage. The attached garage has a ceiling hatch with fold down steps which accesses a large unlined storage area in the attic space.

2.2. Background Checks

Land Classification

The property is located in the Hurunui district and therefore has been given a MBIE land classification of 'not applicable – rural and unmapped'. Normal consenting procedures apply.

Flood Management

According to the 'Flood Hazard Mapping for Hurunui Plan Review' (June 2014) by Environment Canterbury, the property is located in the Hanmer River Potentially Floodable Area. Hurunui District Council has a set of rules which apply to certain activities within these areas and should be consulted during the design phase of any works.

Heritage Buildings and Protected Trees

The property is not listed on the Hurunui District Council list of Heritage Buildings and Structures (Schedule 14.1) or Notable Trees (Schedule 14.3) of the Proposed District Plan 2015 (Revised December 2016). The property is not listed on the Heritage New Zealand heritage buildings list (Heritage NZ, The List).

2.3. Hazards

The Listed Land User Register kept by Environment Canterbury is a publicly available database that identifies sites where hazardous activities and industries have been located throughout Canterbury. No information was held on the database in relation to this site at the time of the drafting of this report.

2.4. Work Completed to Date

- 1) A triage inspection was completed by Inovo Projects (Inovo) on 9 July 2017.
- 2) A site inspection was completed by Inovo Projects (Inovo) on 13 July 2017, including an architectural damage scope.
- 3) A floor level survey and structural investigation was completed by GHD Group (GHD) on 13 July 2017.

3. Summary of Reports

3.1. Architectural Scoping and Damage Plans

The word 'architectural' is used to differentiate the design aspects of a building (e.g. exterior cladding, wall and ceiling linings) from the 'structural' elements (e.g. foundations, timber framing) which are dealt with by the structural engineer.

The exterior and interior of the dwelling was inspected for earthquake damage to the architectural elements. A summary follows; all observed damage has been noted on the Inovo Damage Plans. Please refer to **Appendix A**.

External Damage to Dwelling

- Minor movement and cracking is evident in the painted surface of the weatherboards and facings, mainly at junction points.
- An ornamental timber truss on the northern elevation outside the lounge has separated at the junction point between the rafter and the bottom chord.

Internal Damage to Dwelling

- Door frames have opened at the junction points, and doors are binding in some locations. This
 movement includes kitchen and bathroom cabinetry and wardrobe doors.
- Wall and ceiling linings have minor separation of joints throughout, particularly above door/window apertures, and in the wall and ceiling junctions. Popped fixings are evident throughout.
- Painted surfaces of the timber trims have cracked and moved, especially at junction points and mitres.
- The concrete slab exhibits cracking in several locations.
- The bamboo timber strip floor has separated and opened at junction points.
- Two kitchen splashbacks have slumped creating gaps adjacent to the joinery cabinets.
- Minor cracking has occurred between the stone veneer and the wall plasterboard in the reception/office area.

External Works

- The stamped concrete patio to the north has cracked in numerous locations and separated from the main dwelling's concrete slab.
- Asphalt adjacent to the garage door has slumped and separated from the stone veneer cladding.
- The sealed joint between the Rockcote plaster/Linea weatherboard cladding and soffits has cracked in various locations.
- A gully trap located on the north elevation patio has cracked.

3.2. Level Survey

GHD undertook the floor level survey using a Zip Level Pro-2000. Please refer to the Structural Assessment Report, dated 7 August 2017, in **Appendix B** for the full findings.

3.3. Structural Inspection and Assessment

The Structural Assessment Report by GHD is included in **Appendix B**, dated 7 August 2017. Please refer to Appendix B for the full findings and recommendations.

3.4. Deferred Maintenance

No elements of deferred maintenance were identified at the time of inspection.

4. Recommendations

GHD has made the following recommendations:

- Based on the differential settlement and floor slopes measured within the manager's residence a foundation relevel is not required.
- Based on the results of the wall verticality inspection, there are no repairs required.
- It is recommended that the repairs to the plaster and plasterboard wall linings should be carried out by a competent tradesperson, and in accordance with MBIE guidelines and relevant GIB publications.
- Minor cracking between, and dislocation of, the concrete blockwork within the firewall separating the manager's residence and the apartment units was observed; however, this isolated damage is minor and considered not to be earthquake related.
- It is recommended that cracking within the garage concrete slab-on-grade is repaired in accordance with the MBIE guidelines. Minor cracking observed elsewhere within the garage, and those visible in the photographs provided by the homeowner are considered to be the result of shrinkage and not earthquake related damage requiring repair.

Inovo has made the following additional recommendations:

- A CCTV inspection of the drainage should be carried out, and a report provided.
- A roof exterior and interior inspection should be carried out, and a report provided
- Spouting and downpipes should be water tested for leaking.
- Windows and doors should be adjusted and repaired as required
- The wood burner should be checked and re certified.
- All currently painted areas, where remedial work is completed should be repainted.
- Kitchen, laundry, and bathroom cabinets should be adjusted or repaired as required.
- All electrical fittings should be tested and re certified.
- The hot water cylinder should be checked and tested.
- Painted timber trims should be repaired as required.
- The bamboo timber strip flooring should be replaced.
- The kitchen splashbacks should be removed and replaced.
- Concrete patios should be replaced as required.
- Asphalt adjacent to the garage door should be repaired where it has slumped.
- The gully trap on the northern elevation should be repaired.
- The ornamental timber truss on the northern elevation should be repaired or replaced as required.

All earthquake damage identified on the Inovo Damage Plans will be repaired, along with any further damage caused by the remedial methods.

5. Limitations

This report is prepared for the sole use of FMG for the purpose described in the introduction. The report is not intended for and may not be used by other parties or for other purposes.

The report has been prepared from and based on a visual inspection of such parts of the property and dwelling to which there is reasonable access without the removal of cladding or lining materials, furniture, floor coverings, plant and soil. In general the visual inspection has been done from a standing position on the exterior finished floor level and from a standing position internally for all floors. We did not gain access to the attic space of any buildings, any roof surfaces or upper level external walls, parapets, soffits or fascia, or under the floor.

The inspection does not cover defects in inaccessible places, or defects of a latent or structural nature or which may arise as a result of abnormal weather or abnormal uses or abuses of the premises, or which are not reasonably discoverable upon a visual inspection. The inspection does not cover the checking of electrical installations, reticulation, or other building services, nor water tightness elements.

Our drawings are based on information received from the Local Authority or measured on site if records did not exist. If more accurate estimates of quantities are required, a full physical measure of all buildings/rooms should be completed.

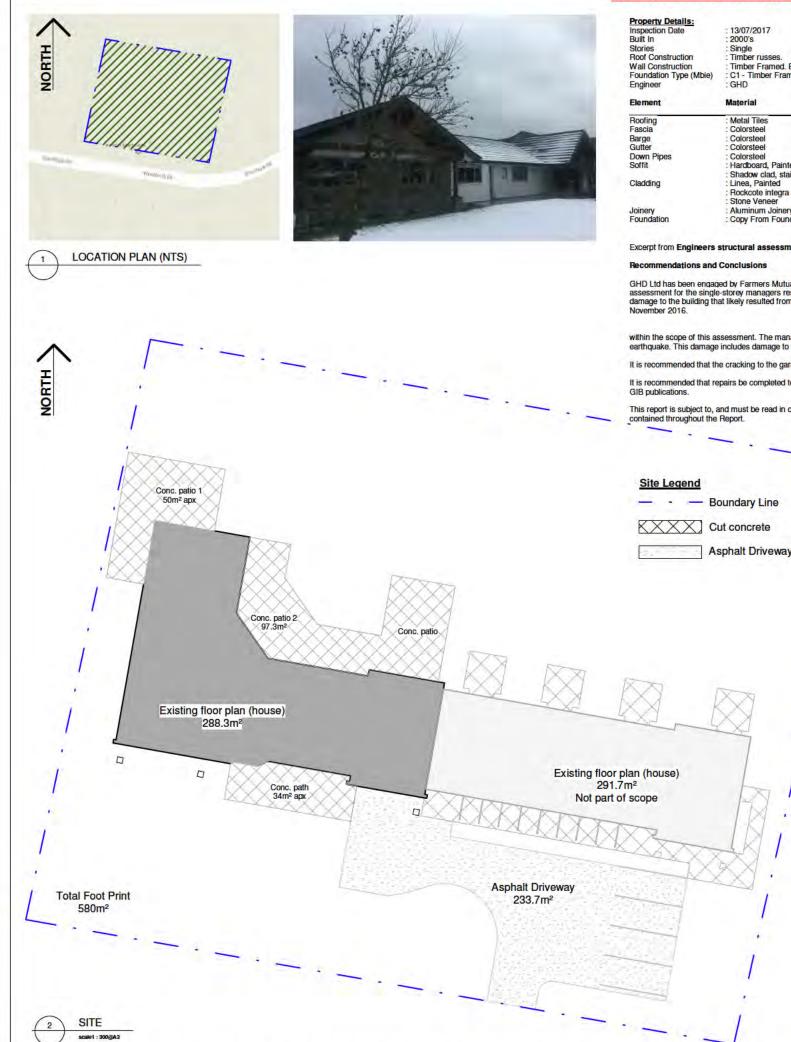
Inovo's professional services have been performed in accordance with the standards of skill and care generally exercised by other professional consultants acting under similar circumstances and conditions at the time the services were performed.

Our findings, conclusions, and opinions are based on our review of the available documents, professional experience, site inspections, and sound investigation practices. No other warranty, expressed or implied, is made as to the findings presented in this report.

Nothing in this report should be interpreted as limiting our right to:

- a) respond differently on any matter should additional information arise; or
- b) propose different or alternative items of reinstatement work that might (for various reasons) be more appropriate in the circumstances.

APPENDIX A | Architectural Damage and Remedial Plans



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operty Details:	
spection Date	: 13/07/2017
uilt In	: 2000's
ories	: Single
of Construction	: Timber russes.
all Construction	: Timber Framed. Block Masonry.
undation Type (Mbie)	: C1 - Timber Framed On Concrete Floor, Lightweight Cladding
igineer	: GHD
Sec. 1	C110/012

lement	Material	Damage (Inspected From The Ground Level)	Remedial
oofing	: Metal Tiles	No damage observed	No action re
ascia	: Colorsteel	No damage observed	No action re
arge	: Colorsteel	No damage observed	No action re
utter	: Colorsteel	No damage observed	No action re
own Pipes	: Colorsteel	No damage observed	No action re
offit	: Hardboard, Painted	Some movement	Re-paint wh
	: Shadow clad, stained	No damage observed	No action re
ladding	: Linea, Painted	Some minor movement between boards	No work red
	: Rockcote integra	Minor cracking around openings	Patch crack
	: Stone Veneer	No damage observed	No action re
binery	: Aluminum Joinery, Double Glazed	Some movement	Adjust when
oundation	: Copy From Foundation Type Project Notes Above		Repair/rebu

Excerpt from Engineers structural assessment. Dated (August) 2017 Refer to report for full notes.

Recommendations and Conclusions

GHD Ltd has been engaged by Farmers Mutual Group (FMG) through Inovo Project Management to carry out a structural scoping assessment for the single-storey managers residence located at 4 Woodbank Road, Hanmer Springs. This report identifies structural damage to the building that likely resulted from the M7.8 Kaikoura Earthquake located 15 km northeast of Culverden on Monday 14th

-storey apartment block is not

within the scope of this assessment. The managers residence has sustained minor to moderate damage to structural elements during the earthquake. This damage includes damage to the concrete slab-on-grade in the garage and internal wall plasterboard linings.

It is recommended that the cracking to the garage concrete slab-on-grade is repaired in accordance with MBIE guidelines.

It is recommended that repairs be completed to the plaster and plasterboard wall linings in accordance with MBIE guidelines and relevant

This report is subject to, and must be read in conjunction with, the limitations set out in section 6 and the assumptions and qualifications contained throughout the Report.

- Boundary Line

 Aspiran	Direnay	

	Drawing List - For EQ Scoping							
Sheet No.	Sheet Name	Revision	Issued By	Date	Issued to	Description		
A0.1	Site Plan	С	NH	18/08/2017	Inovo Projects	For Scope Report		
A1.1	Floor Plan - Overall	С	NH	18/08/2017	Inovo Projects	For Scope Report		
A1.2	Floor Plan	В	NH	17/08/2017	Hierarchy	For QA		
A2.1	Floor Level Plan	С	NH	17/08/2017	Hierarchy	For QA		
A3.1	Damage Plan	В	NH	17/08/2017	Hierarchy	For QA		
A3.3	Damage Schedule	С	NH	18/08/2017	Inovo Projects	For Scope Report		
A4.1	Photos (General+External Damages)	В	NH	18/08/2017	Inovo Projects	For Scope Report		
A4.2	Photos (Internal Damages)	В	NH	18/08/2017	Inovo Projects	For Scope Report		
A4.3	Photos (Internal Damages)	В	NH	18/08/2017	Inovo Projects	For Scope Report		

Inspection note:

Architectural damage plans have been completed by Hierarchy Group Limited for insurance assessment and estimating only. The inspection was done on the date noted.

Damage may have increased or become more evident over time so this report is relevant to the date inspected. These plans are to be read in conjunction with the report and engineers report where applicable. The plans have been prepared from and based on a visual inspection of such parts of the land and premises to which there is reasonable access without the removal of cladding or lining materials, furniture, floor coverings, plant and soil. The inspection does not cover defects in inaccessible places, or defects of a latent or structural nature or which may arise as a result of abnormal weather or abnormal uses or abuses of the premises or which are not reasonably discoverable upon a visual inspection. The inspection does not cover the checking of electrical installations or reticulation, or other building services.

Any dimensions given are for estimating only. Window and door locations are typically located, not site measured. Plans obtained from site measure. Any dimensions given are for estimating only.

Weather tightness note: During the inspection we did not gain access to the attic spaces, roof surfaces, upper level external walls, windows, balconies, parapets, soffits or fascias. The survey inspection does not cover weather-tightness elements. We therefore recommend the roof surfaces, upper level external walls, windows, balconies, parapets, soffits or facsias and weatherproofing elements be checked for weather tightness and that the gutters and any enclosed spaces drain property.

Asbestos note (testing only required where materials are being disturbed/ removed): Asbestos-based products were widely used in construction from the 1920s to the mid-1980s. Commonly used products that contained asbestos included:-

The Ministry of Health advises that you use Ministry of Business, Innovation and Employment (MBIE) certified contractors to perform restricted work with asbestos. Safe removal methods are well known to experienced specialist firms. New Zealand guidelines for the management and removal of asbestos: www.Osh.Govt.Nz/publications/booklets/asbestosmanagement-removal/index.Asp.

Testing: K2 Environmental Ltd, Christchurch (03 384 8966) For cladding or floring, a sample approximately the size of a \$2 coin is required. For decorative ceiling finishes, a minimum of one teaspoonful is required, and this should include any sparkly material. Samples should be obtained in accordance with occupational safety and health guidelines for the management and removal of asbestos.

required required

- required
- required
- required where required
- required
- equired
- cks where ne
- required are needed
- ouild As Per Engineers' Recommendations

roof tiles, wall claddings, vinyl floor coverings, sprayed fire protection, decorative ceilings, roofing membranes, adhesives and paints.

	Woodbank Road, Hanmer Springs
-	4 1
Job number: [H510	; 12185]
Client	
Advice & Inst	
Signed Dwg Title	Deted
Site	Plan
Date 18/08/201	7
Drawn NH	
Checked JL Dwg NO. AQ. 1	
AUT	С
	BOUN
HIERA GROUI	RCHY

C These plans remain the property of Hierar Ltd and are protected by copyright. Do not scale off drawings, use figured dime only. Contractor shall verify and be

These drawings remain the property of

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PROJECTS

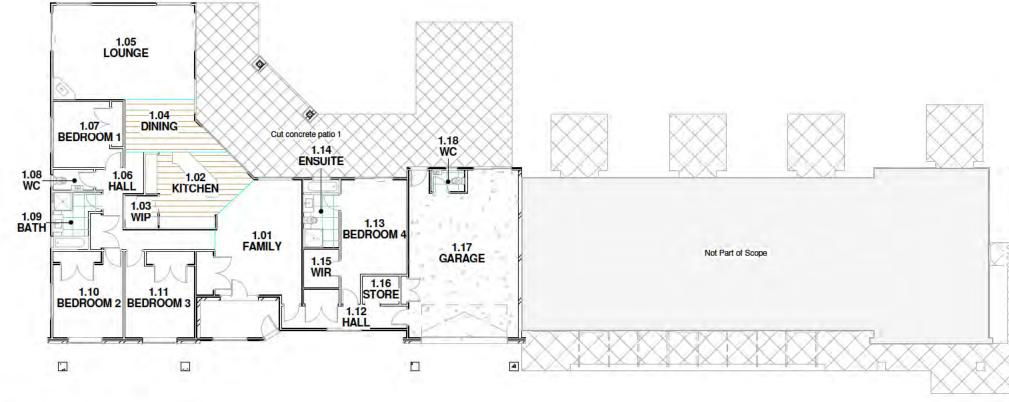
LEGEND

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form or passed on to a third party without pri

SCOPING

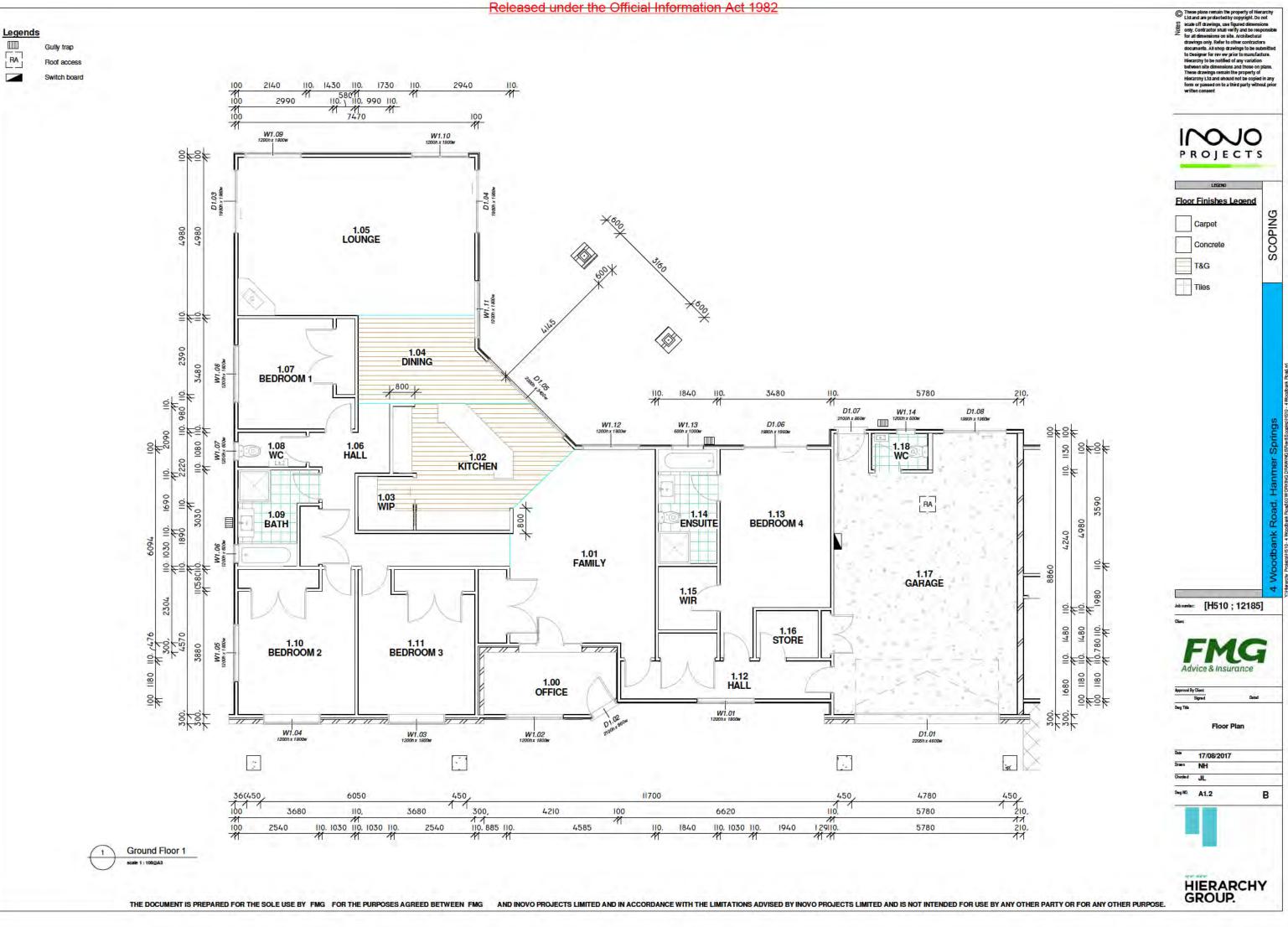
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1	Existing Ground Floor			
	scale 1 : 200@A3			

							Room Schedule			
Room No.	Name	Ceiling Height	Perimeter	Area	Floor Finish	Ceiling Finish	Wall Finish	Trim/ Skirting	Scotia/ Coving	Addition
1.00	OFFICE	2450	11.89 m	7.97 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	130x25 Achitraves, Painted for DF
1.01	FAMILY	2450	23.20 m	28.70 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.02	KITCHEN	2450	17.42 m	17.22 m ²	T&G	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.03	WIP	2450	6.84 m	2.92 m ²	T&G	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.04	DINING	2450	15.30 m	11.65 m ²	T&G	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	90x25 Achitraves, Painted for DR
1.05	LOUNGE	2450	24.90 m	37.20 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	90x25 Achitraves, Painted for DR
1.06	HALL	2450	26.51 m	13.44 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	90x25 Achitraves, Painted for DR
1.07	BEDROOM 1	2450	14.32 m	11.08 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.08	WC	2450	6.44 m	2.31 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.09	BATH	2450	11.14 m	6.32 m ²	Tiles	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.10	BEDROOM 2	2450	17.77 m	16.75 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.11	BEDROOM 3	2450	17.97 m	16.74 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.12	HALL	2450	17.38 m	9.45 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.13	BEDROOM 4	2450	20.10 m	18.97 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.14	ENSUITE	2450	10.86 m	6.61 m ²	Tiles	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.15	WIR	2450	7.64 m	3.64 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.16	STORE	2450	6.84 m	2.87 m ²	Carpet	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.17	GARAGE	2450	31.76 m	48.68 m ²	Concrete	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
1.18	WC	2450	5.80 m	2.00 m ²	Tiles	GIB Painted	GIB Painted	50x15 trim painted	Square Stop	85x25 Achitraves, Painted for DR
Grand total:	19		294.08 m	264.51 m ²						

<u>Total Footprint area:</u> 288.30 m ² (Total Area) <u>External Areas:</u> Concrete Patio 1 50.00 m ² Concrete Patio 2 97.30 m ² Concrete path 34.00 m ²	C These plans remain the property of Hisrarchy Lld and are protected by copyright. Do not scale off drawings, use figured dimensions only. Contractor shall werky and be responsible for all dimensions on site. Architectural drawings only. Refer to other contractors documents. All shop drawings to be submitted to Designer for rev werp for to manufacture. Hisrarchy to be notified of any visation between site dimensions and those on plans. These drawings remain the property of Hisrarchy Ltd and should not be copied in any form or passed on to a third party without prior written consent			
	PROJECTS			
	Essee Floor Finishes Legend Carpet Concrete T&G Tiles	SCOPING		
		4 Woodbank Road, Hanmer Springs		
	dolumentar: [H510 ; 12185] Oixe	7		
onal Features DR & WDW DR & WDW	FMG Advice & Insurance			
DR & WDW DR & WDW DR & WDW DR & WDW DR & WDW	Approval By Client Signed Deted Deg Tels Floor Plan - Overall			
DR & WDW DR & WDW DR & WDW DR & WDW DR & WDW DR & WDW	Date 18/08/2017 Drame NH Checked JL			
DR & WDW DR & WDW DR & WDW DR & WDW DR & WDW DR & WDW	BegHC A1.1 C			
DR & WDW	HIERARCHY GROUP.			



Floor level note:

Levels for this plan were carried out on the 13.07.2017

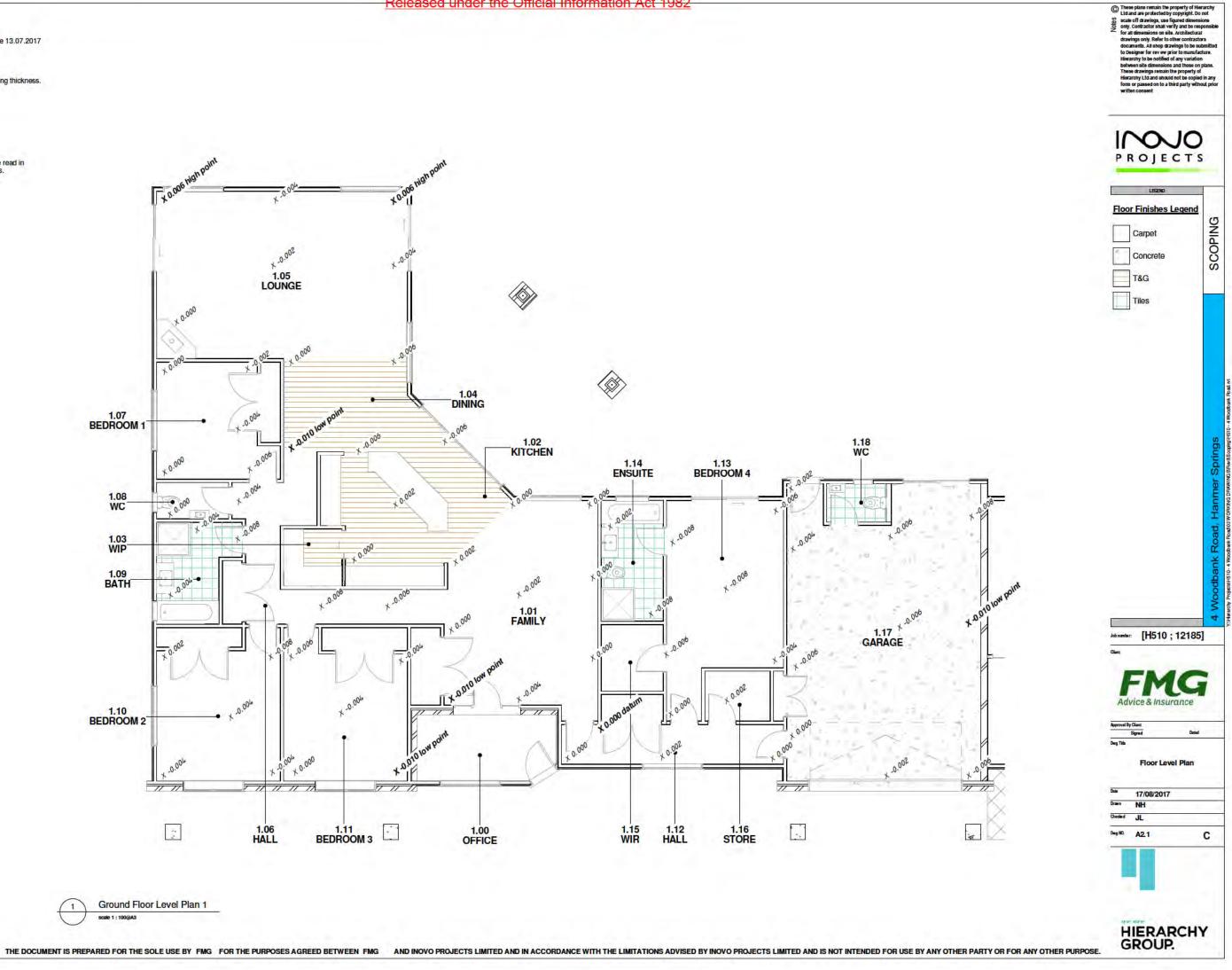
Levels are in terms of assumed datum.

Site benchmark set at 0.000m.

Levels have been adjusted for floor covering thickness. All relate to datum.

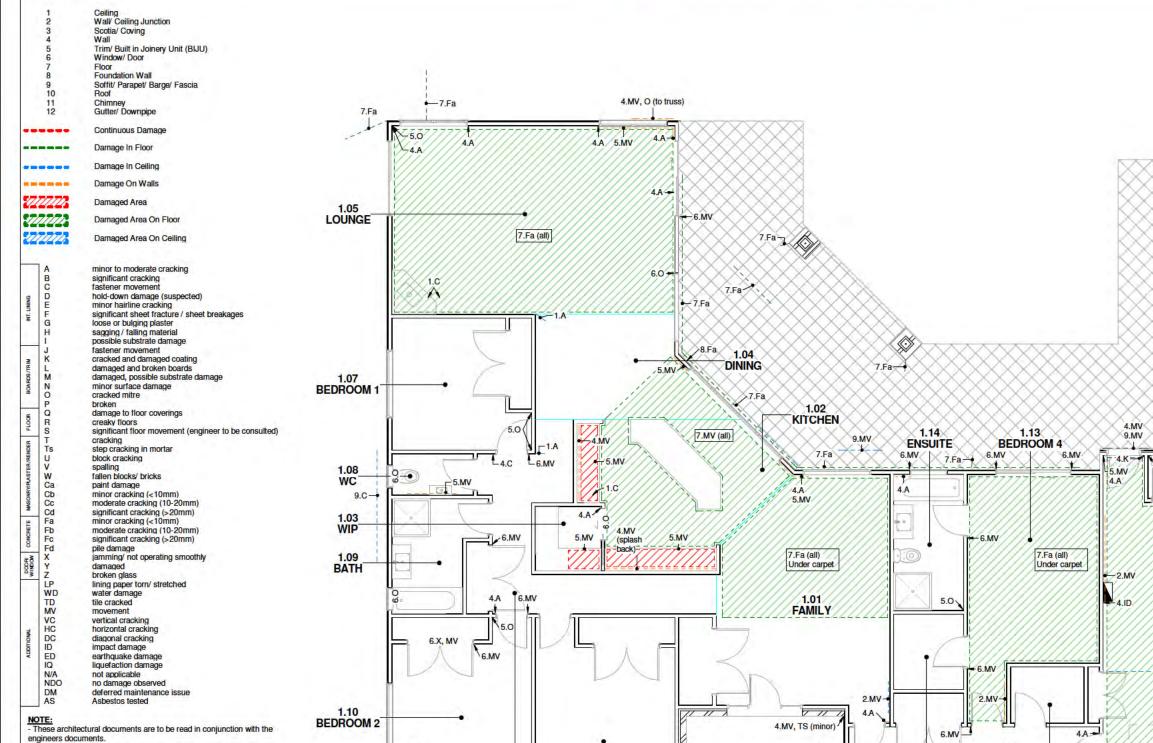
Level 1 Max floor level: Min floor level: 0.006m -0.010m 0.016m <0.5% Net variation: Maximum gradient:

Note: - These architectural documents are to be read in conjunction with the engineers documents.



1





11/11/11/1

1.06 HALL

4.Ts

1.11

BEDROOM 3

Some part of the house has been repaired by the owner after

earthquake

DAMAGE LEGEND

Ground Floor Damage Plan 1 scale 1 : 100@A3

-6.MV

11 11

E

9.MV (soffit)

4.MV 2.MV

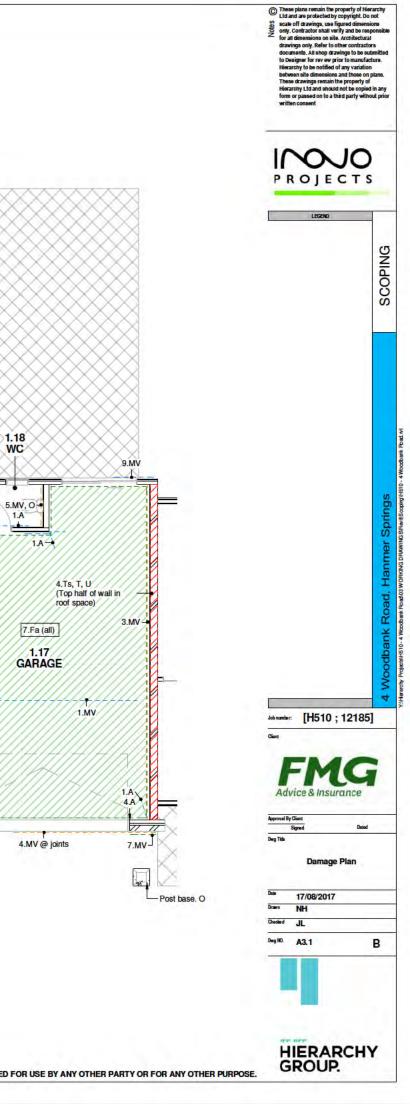
1.00

OFFICE

1111

1

O (post base)



4.MV

9.MV

1.04

1.12

HALL

1.15

WIR

4.MV

1.16

STORE

7.Fa (all)

11 11

4 A

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 scale off drawings, use figured dimension only. Contractor shall verify and be resp for all dimensions on site. Architectural 		Damage schedule											
drawings only. Refer to other contrac documents. All shop drawings to be s to Designer for rev ew prior to manufi	7) Floor	6) Window/ Door	5) Trim/ Built in Joinery (BIJU)	4) Walls	3) Scotia/ Coving	2) Wall/Ceiling Junction	1) Ceiling	Ceiling Lining	Wall Lining	Ceiling Height Floor Covering	Perimeter	Area	Name
Hierarchy to be notified of any variation between site dimensions and those on p	NDO	NDO	NDO	MV, Ts	NDO	MV	NDO	GIB Painted	GIB Painted	2.45 m Carpet	11.89 m	7.97 m ²	OFFICE
These drawings remain the property of Hierarchy Ltd and should not be copied	Fa	NDO	MV	A	NDO	MV	NDO	GIB Painted	GIB Painted	2.45 m Carpet	23.20 m	28.70 m ²	FAMILY
form or passed on to a third party without	MV	0	MV	MV	NDO	NDO	C	GIB Painted	GIB Painted	2.45 m T&G	17.42 m	17.22 m ²	KITCHEN
written consent	NDO	0	MV	A	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m T&G	6.84 m	2.92 m ²	WIP
	NDO	NDO	NDO	NDO	NDO	NDO	A	GIB Painted	GIB Painted	2.45 m T&G	15.30 m	11.65 m ²	DINING
	Fa	NDO	O, MV	A	NDO	NDO	C	GIB Painted	GIB Painted	2.45 m Carpet	24.90 m	37.20 m ²	LOUNGE
100 2012	NDO	MV	NDO	A, C	NDO	NDO	A	GIB Painted	GIB Painted	2.45 m Carpet	26.51 m	13.44 m ²	HALL
	NDO	NDO	0	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	14.32 m	11.08 m ²	BEDROOM 1
PROJECTS	NDO	0	MV	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	6.44 m	2.31 m ²	WC
PROJECTS	NDO	0	NDO	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Tiles	11.14 m	6.32 m ²	BATH
	NDO	MV, X	0	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	17.77 m	16.75 m ²	BEDROOM 2
	NDO	NDO	NDO	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	17.97 m	16.74 m ²	BEDROOM 3
LEGEND	NDO	MV	NDO	A	NDO	NDO	C	GIB Painted	GIB Painted	2.45 m Carpet	17.38 m	9.45 m ²	HALL
	Fa	MV	NDO	NDO	NDO	MV	NDO	GIB Painted	GIB Painted	2.45 m Carpet	20.10 m	18.97 m ²	BEDROOM 4
	NDO	NDO	0	A	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Tiles	10.86 m	6.61 m ²	ENSUITE
	NDO	NDO	NDO	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	7.64 m	3.64 m ²	WIR
	NDO	NDO	NDO	NDO	NDO	NDO	NDO	GIB Painted	GIB Painted	2.45 m Carpet	6.84 m	2.87 m ²	STORE
	Fa	NDO	MV	A, K, ID, Ts, T, U	MV	MV	MV, A	GIB Painted	GIB Painted	2.45 m Concrete	31.76 m	48.68 m ²	GARAGE
	NDO	NDO	MV, O	A	NDO	NDO	A	GIB Painted	GIB Painted	2.45 m Tiles	5.80 m	2.00 m ²	WC
			2-63								294.08 m	264.51 m ²	total: 19



PHOTOS

Released under the Official Information Act 1982



1. South elevation

2. South elevation

3. West elevation

4. North elevation



5. North/ east elevation

6. North/ east elevation

7. North/ east elevation

8. North elevation



9. South elevation



10. South elevation soffit above garage



11. Typical cracking of cut concrete patios



PHOTOS

Released under the Official Information Act 1982



1. Entry (1.00)

2. Entry (1.00)



3. Entry (1.00)

4. Entry (1.00) movement between stone and wall



5. Entry (1.00) movement between stone and wall, minor cracking to mortar



6. Family (1.01)

7. Family (1.01)

8. Family (1.01) movement to window and wall cracking

9. Family (1.01) movement to ceiling wall junction

10. Kitchen (1.02)



11. Kitchen (1.02) movement to joinery and splash back

12. Kitchen (1.02) movement to splash back 13. Kitchen (1.02) movement to joinery 14. Kitchen (1.02) movement to 15. Kitchen (1.02) Floor movement skirting

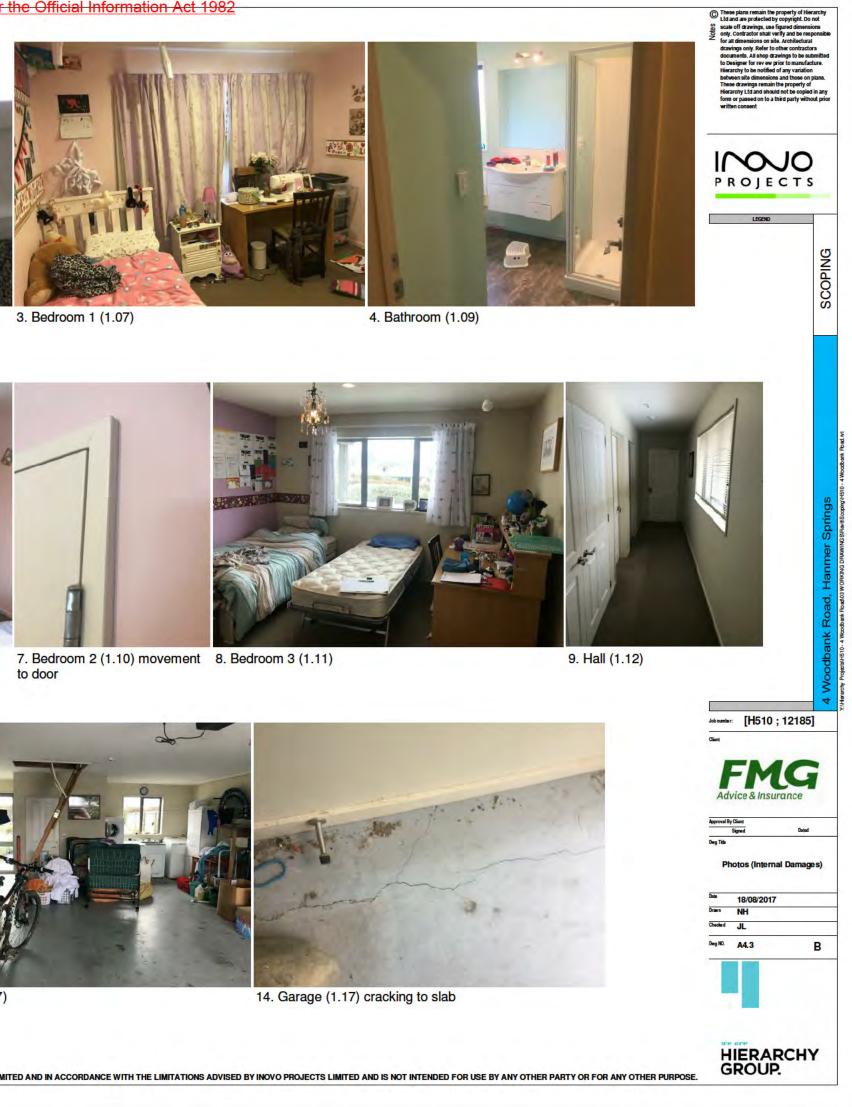


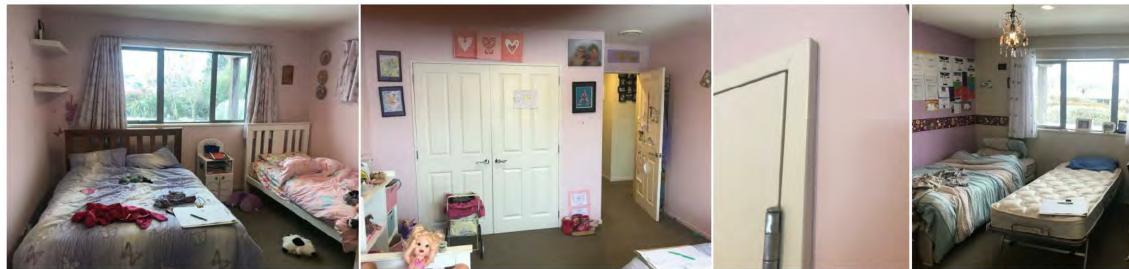








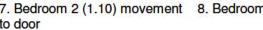


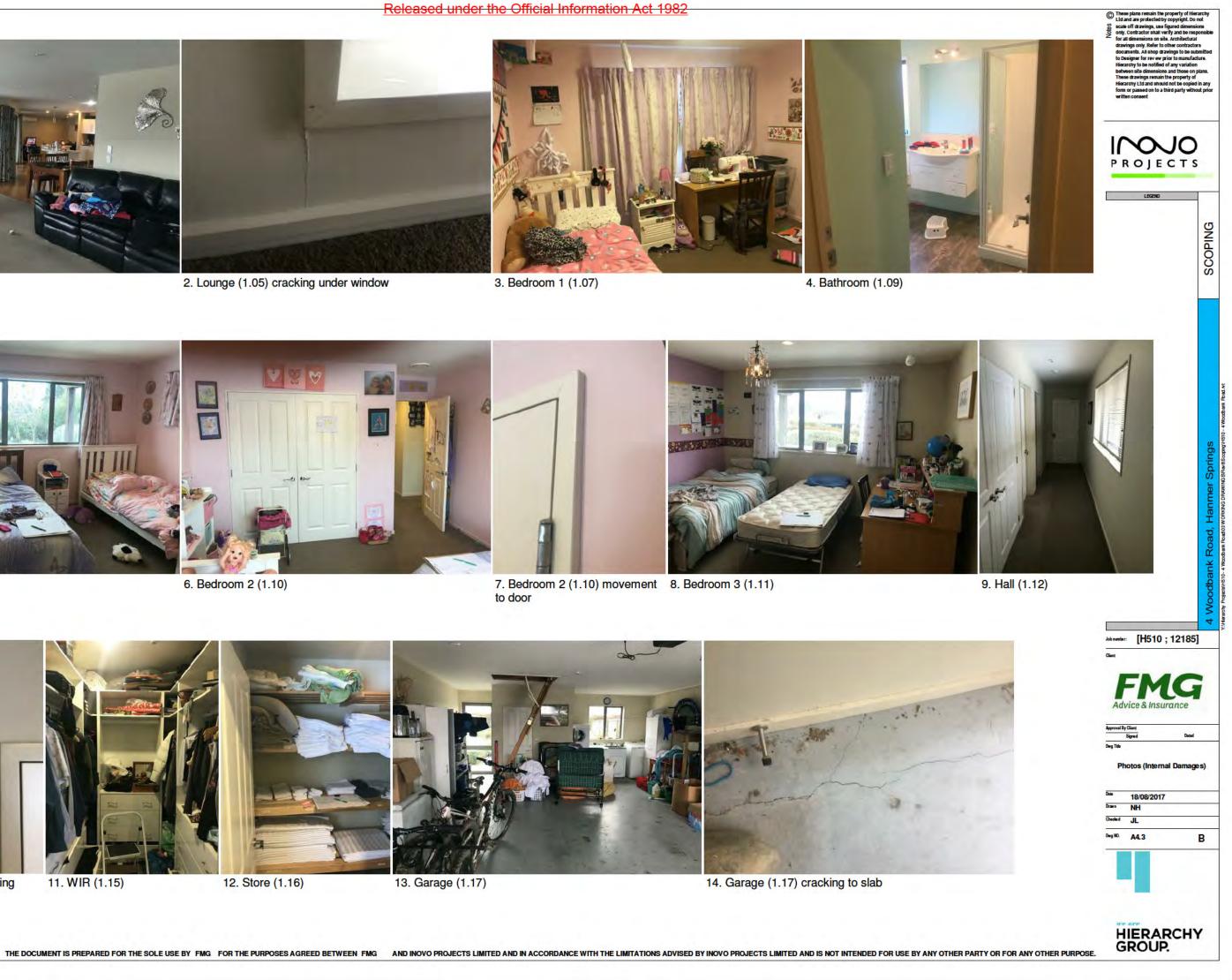


5. Bedroom 2 (1.10)

10. Hall (1.12) wall cracking

1. Lounge (1.05)





11. WIR (1.15)

APPENDIX B | Structural Damage Assessment



Farmers Mutual Group (FMG)

Kaikoura EQ Scoping 4 Woodbank Road, Hanmer Springs

August 2017

Executive summary

GHD Ltd has been engaged by Farmers Mutual Group (FMG) through Inovo Project Management to carry out a structural scoping assessment for the single-storey managers' residence located at 4 Woodbank Road, Hanmer Springs. This report identifies structural damage to the building that likely resulted from the M7.8 Kaikoura Earthquake located 15 km northeast of Culverden on Monday 14th November 2016.

The scoping works in this report is limited to the managers' residence and adjoining garage; the attached two-storey apartment block is not within the scope of this assessment.

The managers' residence has sustained minor to moderate damage to structural elements during the earthquake. This damage includes damage to the concrete slab-on-grade in the garage and internal wall plasterboard linings.

It is recommended that the cracking to the garage concrete slab-on-grade is repaired in accordance with MBIE guidelines.

It is recommended that repairs be completed to the plaster and plasterboard wall linings in accordance with MBIE guidelines and relevant GIB publications.

This report is subject to, and must be read in conjunction with, the limitations set out in section 6 and the assumptions and qualifications contained throughout the Report.

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6.	Limita	ations

Appendices

Appendix A – (Floor Plan) Appendix B - (Photos) Appendix C – (Floor Levels)

1. Introduction

1.1 Structural Services

GHD Ltd has been engaged by Farmers Mutual Group (FMG) through Inovo Project Management to carry out a structural scoping review of the single-storey managers' residence located at 4 Woodbank Road, Hanmer Springs. The structural scoping is to identify structural damage following the M7.8 Kaikoura Earthquake on the 14th November 2016 (15 km northeast of Culverden) and subsequent Kaikoura earthquake series up until the date of inspection.

This report should be read in conjunction with other relevant damage and scoping reports prepared by others for this property.

1.2 Project Brief

The purpose of the structural assessment is to identify structural damage and to recommend repairs where necessary to return the structure as far as possible, back to its pre-earthquake condition. The recommendations made should not be construed as being that required for the building to comply with current New Zealand Building Code and New Zealand Earthquake Standards and Guidelines.

1.3 Scope of Work

GHD undertook the following as the Scope of Work for this commission:

- 1. Site investigation as noted above;
- 2. Complete floor level and wall verticality surveys for the building;
- 3. Provide details of the condition of the floor and foundation, supported by photographic evidence and a floor level survey;
- 4. Provide a repair methodology once the condition of the sub-floor and foundations are established; and
- 5. Preparation of an engineering report (this report) containing the repair methodology for the building with recommendations in accordance with the project understanding noted above.

Note that the repairs recommended are based on qualitative data collected and MBIE guidelines, no calculations have been completed.

1.4 Methodology

The site visit carried out was visual in nature without demolition or removal of the building fabric to view hidden framing or structure. The site visit included a floor level survey to assess the extent of damage to the foundations. Wall vertical alignment was also reviewed using a self-levelling laser to determine the general extent of any misaligned walls.

No geotechnical investigation or assessment for the property was completed at the time of this report being issued.

The site visit did not include the review of structural adequacy, preparation of calculations or design reviews. Weather-tightness and building services for example plumbing, electrical, mechanical or others have not been reviewed, and if required, should be reviewed by relevant experts. The roof space was not fully observed due to access limitations; the garage roof space was viewed where access was available via the ceiling manhole.

Recommendations have been included in the report for repairs to be assessed as required to bring the building as far as possible, back to its pre-earthquake condition.

This report provides advice on repairs to damage observed on the day of the site visit and does not include any repairs that could not be identified during this visual survey. Refer to the Limitations section of this report for a full description of the limits of our advice

2. Building Description

The building at 4 Woodbank Road, Hanmer Springs was inspected by GHD engineers on 13 July 2017. The scoping works in this report is limited to the managers' residence and adjoining garage; the attached two-storey apartment block is not within the scope of this assessment.

The managers' residence is a single-storey, timber-framed structure with lightweight steel roofing. The building, constructed in the 2000's, is irregular in plan with a total footprint area of approximately 288 sqm. The structure is separated by a central attached garage and concrete block firewall into distinct sections: a single-storey managers' residence and a two-storey apartment block. The scope of this assessment has been limited to the managers' residence and attached garage.

The managers' dwelling is clad with a combination of weatherboard, rendered plaster and a round stone veneer. Internally, the managers' residence and garage walls are lined with plasterboard.

The managers' residence contains a single steel flue chimney located within the lounge.

The foundation system of the managers' residence consists of a concrete slab-on-grade. In accordance with the MBIE guidelines Table 2.1 Part A Technical Guidance Foundation Assessment December 2012, the managers' residence foundations can be categorised as Type C1 foundations.

The construction of the managers' residence is summarised below:

Date of construction:	2000's
Roof construction:	Timber framing and lightweight metal roofing
Wall construction:	Timber framing throughout with weatherboard, rendered plaster and round stone veneer cladding
Interior linings:	Plasterboard
Chimney:	1 x Steel flue chimney remains.
Foundation/ Floor:	Concrete slab on grade. Type C1 foundation in accordance with the MBIE guidelines.



Figure 1 Manager's residence northeast elevation

3. Observed Damage

3.1 Summary

The managers' residence has suffered minor damage to structural and non-structural elements. Cracking between plasterboard sheet elements was observed and cracking within the concrete slab-on-grade was noted throughout the garage.

At the time of the site visit, no sticker had been issued for the managers' residence.

3.2 Ground and Foundation Damage

No site-specific ground investigation was undertaken for this report.

Evidence of ground movement was noted surrounding the managers' residence; cracking and undulation within the surrounding paved surfaces was apparent (refer photos 7 to 8).

Widespread minor cracking throughout the garage concrete slab-on-grade was observed. Further, moderate cracking adjacent to the garage north external door was noted, with crack widths of up to approximately 1.8 mm recorded (refer photos 9 to 12).

The homeowner provided photographic evidence of cracking within the lounge, bedroom 2 and bedroom 4 (rooms 1.05, 1.10 and 1.13 respectively) (refer photos 13 to 16).

The homeowner noted that there appeared to be cracking observable in the side of the managers' residence slab-on-grade outside the dining room (room 1.04). However, GHD considers that what is observed is cracks in the remnants of concrete following the screeding of the external paving (refer Photo 17) and therefore not a structural crack in the slab.

3.3 Floor Levels

A floor level survey was completed on the 13 July 2017 with the levels presented in Appendix C. The survey was conducted where it was safe and accessible. Reference is made to room numbers as part of this assessment; the numbering system used is presented on the floor plans in Appendix A.

The survey indicates that the highest point on the ground floor was 6 mm (rooms 1.05 and 1.01) and the lowest point (within rooms 1.01, 1.04, 1.11 and 1.17) was -10 mm. Therefore the maximum difference in level measured across the managers' residence for the ground floor is 16 mm.

The floor slope measured between two points greater than 2 m apart did not exceed 0.5% within the rooms surveyed.

3.4 Wall Verticality

A wall verticality survey was carried out using a self-levelling laser level with the results presented in Appendix C. The survey was carried out throughout the managers' residence where it was safe and access was available. The result indicates that the majority of the walls were found to deviate out of plumb by 0 to 8 mm over a 2.3 m height. This level of deviation is minor and unlikely to be related to the earthquake.

3.5 Superstructure and Other Damage

Cracking to the plaster lining, plasterboard ceiling and wall linings has occurred at several locations, particularly at sheet joint locations and adjacent to door and window openings (refer photos 18 to 19).

Minor cracking between, and dislocation of, the concrete blockwork within the firewall separating the managers' residence and the apartment units was observed; however, this isolated damage is minor and considered not be earthquake related (refer photos 20 to 21).

Cracking at the base of a post supporting a roof canopy was noted outside the garage; however, this damage is considered not be earthquake related (refer Photo 22).

3.6 Chimney

One steel flue chimney was observed during the visit; no damage was noted.

4. **Recommendations**

4.1 Foundation Settlement

The Ministry of Business, Innovation and Employment (MBIE) publication – "Repairing and rebuilding houses affected by the Canterbury earthquakes (December 2012)" – outlines the indicator criteria for foundation damage not requiring structural repair (for all technical categories) and this is specified in Table 1 of this report.

Table 1 Indicator criteria for foundation damage not requiring structural repair, MBIE

Foundation Type	Settlement		Lateral Stretch Status		Crack widths/ Other
Туре С	Vertical differential settlement < 50 mm and floor slope less than 1 in 200 between any two points > 2 m apart.	and	< 20 mm	and	< 5 mm cracks in the floor slab.

Refer to MBIE guidelines December 2012 Section 2, Table 2.2.

Table 2 Indicator criteria for floor/foundation relevel or rebuild, MBIE

Foundation Type	No action necessary	Foundation relevel indicated	Foundation rebuild indicated
Type C	The slope of the floor between any two points > 2 m apart is < 0.5% (1 in 200), AND The variation in level over the floor plan is < 50 mm AND There are no cracks in ceramic floor tiles AND There is no distress in vinyl floor coverings or carpet	The variation in floor level is > 50 mm and < 150 mm AND Services are functioning	The variation in floor level is > 150 mm over the floor plan, OR There is irreparable damage to buried services within the house footprint

The MBIE document also provides guidance on the repair methodology for cracking in concrete floor slabs and perimeter foundation walls; these are outlined in Table 3. Refer to MBIE guidelines December 2012 Section 2, Table 2.2 and Figure 2.2.

	No action necessary	Repair by epoxy injection	Repair by grout injection	Break out and recast
Crack widths	Less than 1 mm	Between 1 mm and 10 mm	Between 10 mm and 20 mm	Greater than 20 mm

Table 3 Concrete slab-on-grade crack widths and repair approaches, MBIE

Based on the differential settlement and floor slopes measured within the managers' residence a foundation relevel is not required. It is recommended that cracking within the garage concrete slab-on-grade is repaired in accordance with the MBIE guidelines; Table 3 provides guidance on the likely appropriate repair methodology. Minor cracking observed elsewhere within the garage, and that visible in the photographs provided by the homeowner, is considered to be the result of shrinkage and not earthquake related damage requiring repair.

4.2 Wall Verticality

Based on the results of the wall verticality inspection, there are no repairs required.

4.3 Superstructure and Other Damage

4.3.1 Internal wall and ceiling linings

It is recommended that the repairs to the plaster and plasterboard wall linings should be carried out by a competent tradesperson, and in accordance with MBIE guidelines and relevant GIB publications.

4.4 Chimney

No damage to the steel flue chimney was noted.

5. Risks and Issues

It must be noted that undertaking repairs to earthquake-damaged buildings is an inherently risky exercise, which may not result in returning the building exactly back to its pre-damage condition in some areas.

Repairs are specified to as near as practical to pre-damage condition, however the following risks, in addition to others not identified remain:

- Collateral damage caused during repair works, particularly during relevelling exercise, which may result in the scope of repairs expanding.
- > Latent or hidden damage not being identified and subsequently repaired.
- Susceptibility to future damage could be increased due to 'working' of load resisting elements that are not visually damaged.
- Ongoing settlement(s) as ground loosened by earthquakes subsides or voids created collapse.

The repairs specified have been considered the most appropriate for the situation. However, they may not be able to attract standard warranties on products or workmanship due to their installation in an existing building.

Where possible, all repairs should be carried out in accordance with the New Zealand Building Code and manufacturers requirements. However, the repair recommendations made in this report should not be construed as to being that required for the building to comply with current New Zealand Building Code and other relevant design standards.

Lastly, this report does not include the review of structural adequacy, preparation of calculations or design checks. GHD have not reviewed the likelihood of any further damage that may occur as a result of future earthquakes.

6. Limitations

This report for the property of 4 Woodbank Road, Hanmer Springs, has been prepared by GHD Ltd ("GHD") solely for the benefit of Farmers Mutual Group (FMG) with respect to the brief given to us. This report may only be used and relied on by FMG Ltd; must not be copied to be used by, or relied on by any person other than FMG Ltd without the prior written consent of GHD; may only be used for the purpose of structural assessment for the property at 4 Woodbank Road, Hanmer Springs, and must not be used for any other purpose or building.

The observations undertaken to assess damage to this building resulting from recent earthquakes have been limited to structural aspects only. Our observations did not include an assessment of any other elements of the building or services. Items such as fire safety systems, the glazing system, finishes, suspended ceilings, partitions, power, water, sewerage, mechanical services, hazardous materials such as asbestos and architectural elements have not been reviewed as part of this evaluation. Where obvious damage has occurred, or the damage to these elements may be related to the structural building performance, these may have been commented on.

Our investigation was limited to a high level visual examination of the building where safe and ready access existed at the time, and we have not undertaken any intrusive examinations, testing, surveying, removal or destruction of any building elements unless specifically noted otherwise in this report. Seismic events and ongoing ground movement subsequent to our observations may change the assessments contained in this report.

GHD and its servants, employees and officers otherwise expressly disclaim responsibility to any person other than FMG Ltd arising from or in connection with this Report.

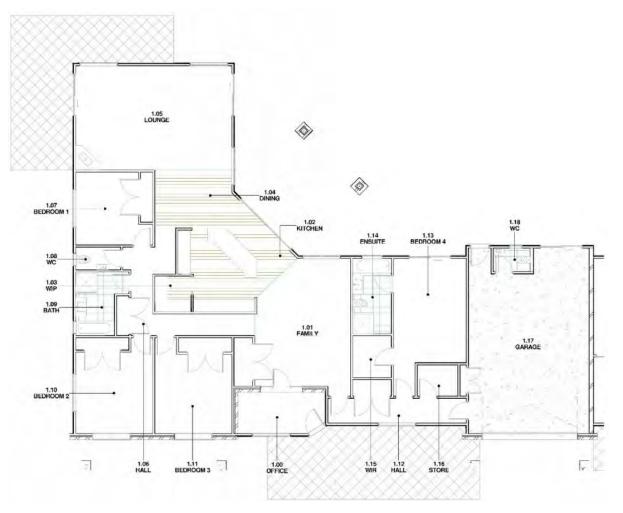
To the maximum extent permitted by law, all implied warranties and conditions in relations to the services provided by GHD and the Report are excluded unless they are expressly stated to apply in this Report.

The services undertaken by GHD in connection with preparing this Report were limited to those specifically detailed in Section 1 of this report.

Subject to the paragraphs in the above section of the Report, the opinions, conclusions and any recommendations in this Report are based on conditions encountered and information reviewed at the time of preparation and may be relied on until 12 months from day of writing, after which time, GHD expressly disclaims responsibility for any error in, or omission from, this Report arising from or in connection with those opinions, conclusions and any recommendations. GHD is not able to give any warranty or guarantee that all possible damage, defects, conditions or qualities have been identified. The professional services conducted by GHD were performed in accordance with the standards generally exercised by other professional consultants acting under similar circumstances.

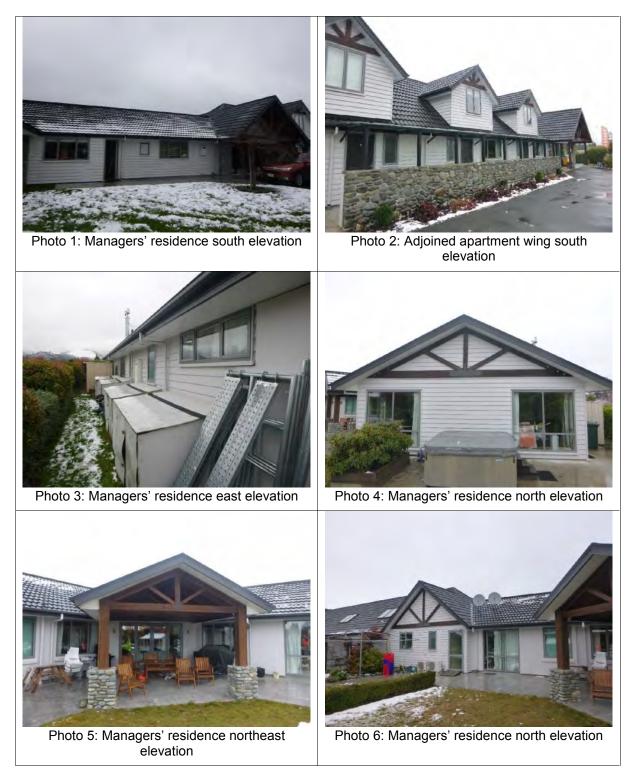
Appendices

Appendix A – (Floor Plan)



4 Woodbank Road, Hanmer Springs Floor Plan Layout (source Inovo)

Appendix B - (Photos)









Appendix C – (Floor Levels)



4 Woodbank Road, Hanmer Springs Ground Floor Level Plan

shows the direction the top of the wall is moving

Maximum verticality of external walls	8 mm/2.3 m
Maximum verticality of internal walls	7 mm/2.3 m
Maximum floor level	6 mm
Minimum floor level	-10 mm
Total variation in floor level	16 mm

GHD

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Document Status

Revision Author		Reviewer		Approved for Issue		
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www.ghd.com



HANMER APARTMENTS – MANAGERS RESIDENCE 4 WOODBANK ROAD, HANMER PROJECT 12185

APPENDIX C | Statement of General Reporting Policies

- 1) Our responsibility in connection with this report is limited to the person or party to whom the report is addressed and we disclaim all responsibility to any other party without reference to us.
- 2) This report may not be reproduced, in whole or in part, without our prior written approval.
- 3) This report has been prepared for the purpose stated in the report and may be relied upon for that purpose only. Assumptions made in the preparation of the report are as expressly stated in the report or set out below.
- 4) Where information has been supplied to us for the purpose of the report by another party, this information is believed to be reliable but we can accept no responsibility if this should prove not to be so.
- 5) Where information is given without being attributed directly to another party, this information has been obtained by our search of records and examination of documents or by enquiry from Government or other appropriate departments or companies.
- 6) Unless expressly stated, we have made no detailed survey of the property in terms of boundary or contour surveys, geotechnical or hydrological survey, environmental surveys, structural assessments, building defects survey, building services survey, level or verticality survey, weather-tightness survey, hazardous substances survey, building code compliance survey, valuation, legal assessment, etc. We have prepared this report on the information available at the time and information provided by the client and/or third parties.
- 7) The cost and revenue figures provided in this report are estimates only and are based on information available at the time, and for the level of accuracy appropriate to the documentation either provided by the client and/or third parties or generated by Inovo Projects Ltd. Cost or revenue projections outlined in this report are based on the typical costs or revenue that can reasonably be expected at the time, and may be subject to unforeseen or unaccounted items, issues or events, including inflation. Inovo Projects Ltd does not take any responsibility for the financial outcomes of any property development or building refurbishments/repairs to which the figures in this report relates.
- 8) Timeframes outlined in this report are estimates only. Timeframes are based on what could be reasonably expected to be achieved over a period of time and are based on the information available at that time, and may be subject to unforeseen issues and/or events. Inovo Projects Ltd does not take any responsibility for the accuracy of timeframes.
- 9) Where an inspection has been provided, it shall be considered to have been undertaken from the floor level only unless expressly stated in the inspection report. Therefore, the inspection can only be relied upon what can be reasonably seen from that position.
- 10) Because of the unprecedented nature and extent of the land deformation in Canterbury, particularly in and around the Christchurch urban area, Land Information New Zealand (LINZ) and the Surveyor General (SG) are currently investigating the appropriateness of the current Rules for Cadastral Survey issued under section 49 of the Cadastral Survey Act 2002. After assessing the feedback from surveyors, the recent proposed amendment to the rules released by LINZ on the 19th February 2015 to address issues faced by surveyors in the Canterbury region, have now been withdrawn. These proposed rules created some uncertainty between surveys conducted immediately after the earthquakes and those future surveys as there was a significant departure in the processes of defining horizontal land boundaries. The SG and LINZ are continuing to engage with the survey profession to understand the feedback received as well as to explore potential alternatives. For the interim LINZ 'will be taking a pragmatic approach in processing and approving Cadastral Survey Data Sets' in a business as usual approach. Should any rule changes be introduced in the future we will assess the impact on the individual repair/rebuild projects at that time.

From:	Sam van der Leij <sam@inovo.nz></sam@inovo.nz>
Sent:	Thursday, 26 July 2018 8:24 a.m.
To:	
Cc:	Greg Jarvis
Subject:	4 Woodbank Road - Payment Claim 04 - FINAL - 30021011
Attachments:	Progress Payment Schedule 4- 4 Woodbank.pdf

Hi

Please see the below and attached from Greg in regards to the managed reinstatement of 4 Woodbank Road – 30021011.

As this is the last contractor invoice for this claim we will now also complete our invoicing and provide a final invoice to FMG to allow you to close the claim. Any questions please advise.

Cheers Sam

Morning Sam,

Please find attached for you here the Jed Moore Construction Ltd Invoice and Progress Payment Schedule #4 prepared by Inovo Projects in regards to the repair works for 4 Woodbank Road, Hanmer Springs – Hanmer Apartments, claim number 30021011

As Final Completion has been reached and the Code Compliance Certificate received from Hurunui District Council this Invoice is for the release of the 2.5% retention held at Practical Completion for the defects period. A breakdown of the final Contract sum is as follows...

Agreed Variation 01 - Asphalt driveway, Kitchen kickboards

- 1- Extra asphalt removal and new asphalt to be laid as site measurements varied from the original scope. Original scope was 58.1m2 and site measure was 79.1
- 2- Supply and install new kickboards to the Kitchen Island due to difference in thickness of new Bamboo flooring.
- 3- Repair work to Carpet/Bamboo flooring joint due to thickness of new bamboo flooring

CONTRACT INSTRUCTION VALUE (Excluding GST)	\$3,750.00
--	------------

Contract Value (Excluding GST)	\$212,200.49
Total Agreed Variations (Excluding GST)	(See above) \$3,750.00
Final Adjusted Contract Value (Excluding GST)	\$215,950.49
Total value of verified work completed	\$215,950.49
Deduct previous certified payments (Excluding GST)	\$210,551.73

TOTAL AMOUNT CERTIFIED (excluding GST)
GST

\$5,398.76 \$809.81 \$6,208.57

TOTAL INCLUDING

Thanks,

Greg Jarvis | Project Manager

INONO PROJECTS

M: 021 241 8851 | E: greg@inovo.nz A. 122 Montreal Street, PO Box 7069, Christchurch 8240 | W: inovo.nz

PROJECT PLANNING | PROJECT MANAGEMENT | LAND DEVELOPMENT

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HANMER APPARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE CLAIM NUMBER 30021011 PROJECT 12185



Progress Payment Schedule

Progress Payment No.	04 (Final)
Payment Claim	Invoice - 0891
Date of Service of Payment Claim	25 July 2018
Due Date for Payment under Clause 12.2.8 of the Contract (seven working days from receipt by insurer)	3 August 2018

This is to certify that **J Moore Construction Ltd** of **6 Rostrevor Place, Mairehau, Christchurch**, GST No. 108982349, is entitled to a payment made up as follows:

Contract Value (Excluding GST)	\$212,200.49
Agreed Variations to date (Excluding GST)	\$3,750.00
Adjusted Contract Value to date (Excluding GST)	\$215,950.49
Adjusted Contract Value to date (Including GST)	\$248,343.06
	\$215,950.49
Total value of verified work completed	\$0.00
Deduct other	\$210,551.73
Deduct previous certified payments (Excluding GST)	\$242,134.49
Deduct previous certified payments (Including GST)	\$242,134.49

TOTAL AMOUNT CERTIFIED (excluding GST)	\$5,398.76
GST	\$809.81
TOTAL INCLUDING	\$6,208.57

Variance between Payment Claim and Progress Payment Schedule (excluding GST)	\$0.00
Variance between Payment Claim and Progress Payment Schedule (including GST)	\$0.00
Reason for Variance if any	

A011000 26/7/18

FMG 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE PROJECT 12185

The certified amount is the provisional scheduled amount. This Progress Payment Schedule is provisional only until the expiry of 12 working days after the Date of Service of Payment Claim, or amended Date of Service of Payment Claim, after which time the certified sum shall become the scheduled amount, unless within that time a replacement Progress Payment Schedule is provided under the Contract.

CERTIFIED BY: Greg Jarvis

hes Jas

ENGINEER'S REPRESENTATIVE TO THE CONTRACT

Moore Construction Lt



fmg c/o inovo projects Claim Number 30021011 Invoice Date 25 Jul 2018

Invoice Number INV-0891

 Reference
 Martenau so

 4 Woodbank Road, Hanmer
 Christchurch

 Springs
 NEW ZEALAN

GST Number 108982349 J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
Completion of job including Code of Compliance Certificate.	1.00	5,398.76	5,398.76
		Subtotal	5,398.76
		TOTAL GST 15%	809.81
		TOTAL NZD	6,208.57

Due Date: 1 Aug 2018

Please pay within 7 days: Direct Credit Details: 12-3240-0159356-00



To: J Moore Construction Limited
Attention: Amy Moore
6 Rostrevor Place
Mairehau 8052
Christchurch
NEW ZEALAND

Customer	fmg c/o inovo projects
Invoice Number	INV-0891
Amount Due	6,208.57
Due Date	1 Aug 2018

Enter the amount you are paying above

aperoses for promint / 126/18

Registered Office: Attention: Amy Moore, 6 Rostrevor Place, Mairehau, Christchurch, 8052, New Zealand.



Site Inspection Record

Project Ref	12185	Project Name	4 Woodbank Road – Manager's Residence
Date/Time	10:30am, 16 May 2018	Main Contractor	Jed Moore Construction

Take 5

STOP - Take five minutes before entering a site or situation that you are unfamiliar with or where conditions may have changed. Consider what you are going to be doing and how you are going to do it.

LOOK - Consider your location, potential hazards, whether you will put others at risk by your actions.

ASSESS - What could happen? Consider the likelihood and effect of any hazards. Consider whether there are any controls in place, policies associated or assessments completed for the task and situation. This could include talking to the person responsible for safety at the site or location you are attending. You should always sign in if attending a site and ask if there are any particular hazards that you should know about. Consider whether it would be better to return on another occasion when potential hazardous conditions may have changed.

MANAGE - If it is practicable to do so, put in place controls to mitigate potential hazards and communicate these to the person responsible for safety at the site or location. If there is no responsible party, communicate to head office. If the location is remote check in with head office and advise the likely duration of your activity.

DO - Safely undertake your activities and communicate that you have safely finished.

Note the Trades/Activity observed on site during the Inspection

The Main Contractor was on site during the visit. Concrete pathways and patios have been reinstated. Following major water leak last week carpets have been dried with dehumidifiers and blowers. Skirtings and Gib have been removed in affected areas and replacement works are underway.

Key

~	Conformance	×	Non-Conformance	u/v	Unable to be verified	n/a	Not applicable
---	-------------	---	-----------------	-----	-----------------------	-----	----------------

Access Control	√ or ×
Is the hazard board displayed? Does it reflect the appropriate hazards? Has it been updated to today's date if work is being undertaken on site?	1
Is the site office area for reporting obvious from the site entrance?	1
Is there clearly visible signage outside the site, advising the Main Contractor's name and contact details?	1
Are the entrance, exit and access ways in tidy condition and clear of materials and waste?	1
Are there site hoardings in place and is it appropriate for the site?	1
Is there an access control procedure such as an Induction Procedure and is it being implemented?	1
Are workers and visitors signing in?	1
Are the work areas clearly identifiable?	1

Comments

The site has one entry/exit point. It is well fenced off and has good signage. The Hazard Board is up to date.

CONTRACTOR MANAGEMENT SYSTEM SITE INSPECTION RECORD

Documentation Control	√ or ×
Is a completed Site Specific Safety Plan (SSSP) on site?	1
Is the Hazard Register up to date and does it include a risk matrix?	1
Has a Task Analysis been completed for the works being undertaken on site? Is it signed and dated?	1
Has a Toolbox Talk been completed as per the frequency stated in the SSSP?	1
Are Safety Data Sheets and/or the Poison Centre number available on the Emergency Plan?	1
Has the Main Contractor completed a site assessment/site inspection and/or pre-start assessment?	1
Is a hazardous substance register onsite and is it kept up to date with all incoming hazardous substances?	N/A
Is the training and competency register available to view and are the Site Safe cards current?	1
Are any subcontractors on site? Is their SSSP available to be viewed and engaged with?	1
Is a Traffic Management Plan available for any works that obstruct the flow of traffic and/or pedestrians?	N/A

Comments

Documentation and the sign-in book are set up in the office which is the main access point of the dwelling.

Permit to Work/Notifiable Works	√ or ×
Are there any notifiable works occurring on site or about to occur on site?	N/A
Is the WorkSafe NZ notification for the works on site? Was at least 24 hours' notice provided to WorkSafe NZ?	N/A
Are any required permits displayed?	N/A
Is there a Task Analysis for all permit work? Are the controls in the analysis are being carried out?	N/A
Comments	

N/A

Emergency Response	√ or ×
Is an Emergency Plan available? Is it complete?	1
Is the Emergency Plan in an easily viewable area such as taped to the inside of the SSSP folder or top of a safety box, or laminated and attached to a window/fence?	1
Is there a fire extinguisher available to use? Is it full?	1
Is a map to the nearest medical centre available to view?	1
If there is large plant on site is there a spill containment system/unit?	N/A

Comments

A plastic storage container in the office contains a fire extinguisher, a first aid kit and sunscreen. Two further fire extinguishers are located in the garage.

Accident/Incident Reporting	× 10 ≻
Is an accident/incident register available to view?	~
If any accident/incidents have occurred, is the investigation report available to view?	~
Were any of the incidents notifiable? Is the WorkSafe NZ incident/injury/illness notification form available to view?	N/A

Comments

There have been no incidents or accidents this reporting period. Previous reporting of incidents/accidents was available for review.

CONTRACTOR MANAGEMENT SYSTEM SITE INSPECTION RECORD

General Safety	√ or ×
Are all personnel on site wearing the Personal Protective Equipment (PPE) required by the SSSP/site Hazard board?	1
Are plant or materials on site stored securely? Do they have permits where required?	~
If there any fall hazards present (defined as anything in the workplace that could cause an unintended loss of balance or bodily support and result in a fall), are they being managed?	N/A
Is the scaffolding tagged? Has it been checked weekly? Do the scaffolds incorporate fall arrest systems such as edge protection, fall protection covers, travel restraint systems, fall arrest platforms, harness systems or safety nets?	N/A
Are the ladders in good condition? Has the best equipment for the task been selected? Have fall prevention controls been utilised?	1
Is compressed air equipment in use? If yes, is it operated by a trained user? Is a guard fitted? Is the equipment in good condition? Has a Task Analysis been completed?	N/A
Is the main electrical board lockable, tagged and checked and appear in generally good condition?	1
Does the SSSP require tools to be tagged? If yes, are they tagged within date? Are they stored correctly and operated by a trained user?	1
Is lifting equipment in use? Is the certification current? Are operational procedures and an emergency plan in place?	N/A

Comments

The Contractor's tools/leads are all up to date.

Site Activity	√ or ×
Is dust monitored and controlled (control methods include water or vacuum attachments, frequent cleaning with hoses, water to the blade on saws, dust collection systems on machinery)?	1
Is a procedure for the management of excess or waste materials in place (such as a designated waste collection area, separation of recycling, schedule for disposal)?	1
Is lighting and ventilation sufficient, and temperature not excessive?	1
If workers are being exposed to noise in excess of the exposure standard of 85db (definition – if you have to raise your voice to have a normal conversation when standing a metre apart), are they wearing appropriate PPE?	1
Has sufficient area been allocated to safely store materials and plant?	~
Have sufficient facilities been provided for the workers on site (including toilets, washing facilities, changing and rest areas, drinking water and eating areas)?	~
Has shoring of excavations been designed by an experienced designer? Is there evidence of monitoring?	N/A
Is compressed air equipment is in good condition, being operated by a trained user, and fitted with guards? Has a task analysis been completed?	N/A
Are the WOF on tools current? Is storage is secure? Are they are being operated by trained users?	~
Is a lift taking place? If yes, is there a lift plan available to view? Is the crane certification current? Is an emergency plan in place?	N/A

Comments

Painting is ongoing. The site is dust free with good ventilation.

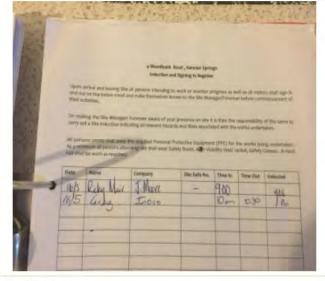
General Observations/Comments

The site is clean and tidy throughout. Signage was easily identified and good systems are in place for onsite record keeping and planning.

Item No.	Deficiency N/A		Description/Corrective Action	Date Complete			
INSPECT	ED BY	Greg Jarvis					
TITLE Project Manage		Project Manager	۶r				
COPY TO Inte							

Photographs





Site fencing, gate, signage, up to date Hazard Board

Sign in book







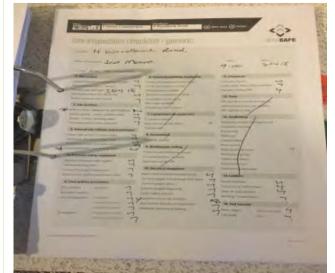
Tool box meeting minutes

CONTRACTOR MANAGEMENT SYSTEM

SITE INSPECTION RECORD



First aid kit, fire extinguisher



Site inspection checklist



Up to date electrical test tag



Clean and tidy worksite. Worker in correct PPE

FMG 4 WOODBANK ROAD, HANMER SPRINGS (MANAGERS RESIDENCE) PROJECT REF 12185



Contract Instruction

DATE	21 July 2017
PROJECT	4 Woodbank Road, Hanmer Springs (Managers Residence)
CONTRACTOR	Easyflow Drainage
INSTRUCTION NUMBER	01

DISTRIBUTION

Sam van der Leij, Inovo

Geoff Williams, Easyflow Drainage

Mark Ashby, FMG

Affected Work

Drainage

Description

Please complete the works as listed below:

1. Carry out a CCTV inspection of the storm water and grey water systems, and provide a report.

Invoicing is to be addressed to FMG c/o Inovo Projects quoting claim number 30021011

Programme

N/A

CONTRACT INSTRUCTION VALUE (Excluding GST)	TBC
ADJUSTED TOTAL CONTRACT VALUE	N/A

Greg Jans'

Greg Jarvis

PROJECT MANAGER

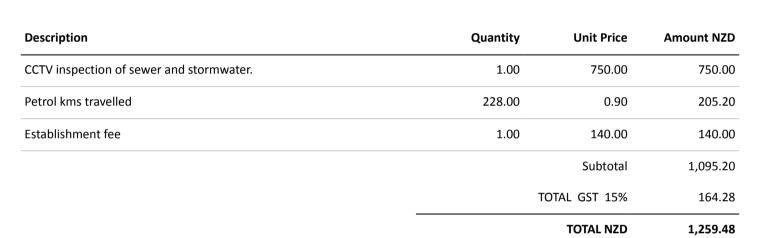


Invoice Date 8 Aug 2017

Invoice Number INV-1945

Reference 4 Woodbank Road, Hanmer Springs. Claim number 30021011

Easyflow Drainage PO Box 45 Easyflowdrains@gmail.co Ph: 021 808 128



Due Date: 15 Aug 2017

Please pay electronically into account 12-3616-0030228-00 or Post a cheque written out to Easyflow Drainage to Easyflow Drainage PO Box 45 Kaiapoi 7644

Thank you

Please note: This is a payment claim under the Construction Contracts act 2002.

-%		
PAYMENT ADVICE	Customer	FMG C/O Inovo
PATIVIEINT ADVICE	Invoice Number	INV-1945
To: Easyflow Drainage PO Box 45 Kaiapoi 7644	Amount Due Due Date	1,259.48 15 Aug 2017
NEW ZEALAND	Amount Enclosed	
Email: Easyflowdrains@gmail.com Ph: 021 808 128		Enter the amount you are paying above



FMG C/O Inovo

GST Number

113-423-927

Kaiapoi 7644 NEW ZEALAND Email: m



COMPUTER FREEHOLD REGISTER UNDER LAND TRANSFER ACT 1952

Search Copy



Identifier168907Land Registration DistrictCanterburyDate Issued14 October 2004

Prior References 148197

Estate	Fee Simple
Area	2695 square metres more or less
Legal Description	Lot 55 Deposited Plan 341093

Proprietors

Shane Joseph Cundy and Amy Rebecca Bott

Interests

Subject to Section 6 & 8 Mining Act 1971

Subject to Section 5 Coal Mines Act 1979

Subject to Section 3 Petroleum Act 1937

Subject to Section 8 Atomic Energy Act 1945

Subject to Section 261 Coal Mines Act 1979

Subject to Section 3 Geothermal Energy Act 1953

Subject to Part IV A Conservation Act 1987

555510 Proclamation declaring the within land to be a Thermal Water Area - 13.7.1961 at 9.01 am

Appurtenant hereto is a right of way, rights to drain sewage and water, to convey water, electric power and telephonic communications specified in Easement Certificate 5238258.4 - 31.5.2002 at 1:32 pm

The easements specified in Easement Certificate 5238258.4 are subject to Section 243 (a) Resource Management Act 1991

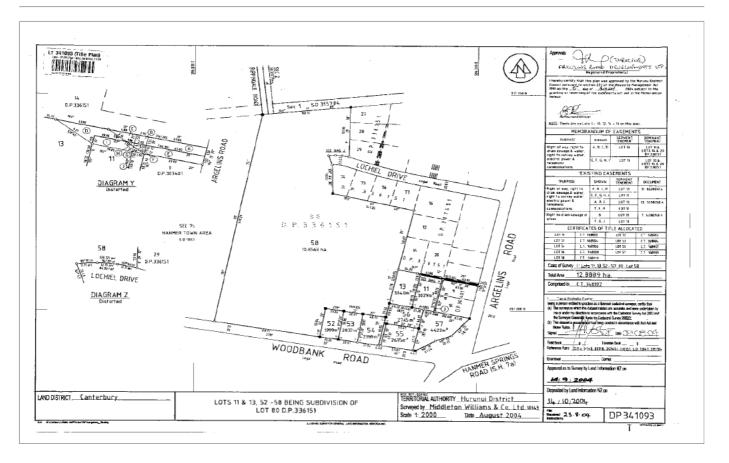
Appurtenant hereto is a right of way, right to drain sewage and water and right to convey water, electric power and telephonic communications created by Easement Instrument 6020019.4 - 27.5.2004 at 9:00 am

The easements created by Easement Instrument 6020019.4 are subject to Section 243 (a) Resource Management Act 1991

6154470.1 Variation of the conditions of the easement created by Easement Instrument 6020019.4 - 20.9.2004 at $9:00~\mathrm{am}$

6224326.5 Mortgage to Bank of New Zealand - 23.11.2004 at 9:00 am

Identifier 168907



HURUNUI DISTRICT COUNCIL

P.O. Box 13 | Amberley | 7441 | 66 Carters Road | Amberley | 7410 Phone 03 314-8816 | Fax 03 314-9181 | Email info@hurunui.govt.nz Web hurunui.govt.nz | facebook.com/HurunuiDistrictCouncil Skype hdc_customer_services | twitter.com/hurunuidc



Form 7

Code Compliance Certificate Section 95, Building Act 2004

The building:

Street address of building: 4 Woodbank Road, Hanmer Springs			
Legal description of land where building is located: LOT 55 DP 341093			
Building name:			
Location of building within site/block number:			
Level/unit number:			
Current, lawful established, use: SH			
Year first constructed:			

The owner:

Name of owner: Cundy Shane Joseph & Cundy Amy Rebecca			
Contact person:			
Mailing address: 4 Woodbank Road, Hanmer Springs 7334			
Street address/registered office:			
Phone number:	Daytime: 033157135	Mobile: 0272270236	
Landline:	Fax number:		
Email: hanmerapartments@gmail.com Website:			
First point of contact for communications with the council/building consent authority:			
Full Name: Inovo Projects Limited			
Mailing Address: 122 Montreal Street, Christchurch 8023			
Phones:: 0212418851			
Email: admin@inovo.nz			

Building work:

Building consent number: 170607 Project: EQ2016 - Repair work including minor repairs to cladding and replacement of hard standing areas. Issued by: Hurunui District Council

Code Compliance:

The building consent authority named below is satisfied, on reasonable grounds, that – (a) The building work complies with the building consent			
Signature:	Position: Building Administration Officer		
On behalf of: Hurunui District Council	Date: 25/07/18		



Address: PO Box 13, Amberley Telephone: (03) 314 8816 Facsimile: (03) 314 9181

Inovo Projects Limited 122 Montreal Street Christchurch 8023 Customer No Date BC170607 15/02/18

GST Reg No

53-915-477

Tax Invoice 28374

replacement of hard standing areas. Owner: Shane Cundy and Amy Bott	
Consent Processing Fee	392.67 *
BRANZ levy	200.00 0G
DBH Levy	402.00 *
Inspections	170.00 *
Planning/PIM Processing	405.00 *
Consent Admin Fee	142.50 *
BCA Levy	160.00 *
Code Compliance Certificate	200.00 *
Less invoice previously charged	1,500.00CR*

Continued...

Council's bank account 03-0802-0946666-00



Address: PO Box 13, Amberley Telephone: (03) 314 8816 Facsimile: (03) 314 9181

Inovo Projects Limited 122 Montreal Street Christchurch 8023
 Customer No Date
 BC170607 15/02/18

 GST Reg No
 53-915-477

Tax Invoice 28374

(* Includes GST)	Sub Total	48.55 \$572.17

Council's bank account 03-0802-0946666-00

Inovo Projects Limited

Customer No Date Invoice No Total Due BC170607 15/02/18 28374 \$572.17 FMG 4 B IK ROAD -- N APAR MENTS PROJECT E 12185



ct ns u on

DATE	11 J ine 2018
PROJECT	oo bank Road – H n ∋r Apar ments
C NT A FOR	> r C nstruction Ltd
I ION NUMBER	01

D UTION

- S n van der Leij, Inovo
- FMG

- Jed Moore, J Moo o tr :ion
- Mark Ashby, FMG

A ed Work

y t n k ckb a ds, Carpet

Dcpiı

Please complete the w r s el w a; per your V i i n Q tes dated 2 June 2018:

- 1- sphalt removal and new a measurements varied from the riginal scope.
- g nal scope ite mea ure was 79.1
- 2- and nstall new kickb a ces due to difference in thickr ss f new Bamboo lo j.
- 3- i work to Carpet/Ba s f ew bamboo flooring,

c/o nov Project ing claim n uber 30021011

P e

June 2018

SR TINVAL	(Excluding GST)	3 50 00
CONT AC	LUE (Excluding GST)	\$,9 0.49

Cneg Jr

Greg Jarvis

PROJECT MANAGER

I Moore Construction Ltd

QUOTE

fmg c/o inovo projects

Date 2 Jun 2018

Expiry 16 Jun 2018

Quote Number QU-0101

Reference 4 Woodbank Road, Hanmer Springs

GST Number 108982349

J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
Extra asphalt removal and new asphalt to be laid as site measurements varied from the original scope. Original scope was 58.1m2 and site measure was 79.1	21.00	90.00	1,890.00
		Subtotal	1,890.00
		TOTAL NZD	1,890.00

I Moore Construction Ltd

QUOTE

FMG c/o Inovo

Date 2 Jun 2018

Expiry 14 Jun 2018

Quote Number QU-0102

Reference 4 Woodbank Road, Hanmer Springs

GST Number 108982349

J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
New kkckboards to Kitchen as old kick boards do not work with the new flooring. Materials	1.00	380.00	380.00
Labour	10.00	55.00	550.00
Travel to site and back	240.00	0.75	180.00
Repair work to the carpet to remedy the height difference.	1.00	750.00	750.00
		Subtotal	1,860.00
		TOTAL GST 15%	279.00
		TOTAL NZD	2,139.00



Address: PO Box 13, Amberley Telephone: (03) 314 8816 Facsimile: (03) 314 9181

Inovo Projects Limited	
122 Montreal Street	
Christchurch 8023	

Customer No	BC170607
Date	28/11/17
GST Reg No	53-915-477

Tax Invoice 27150

		1,500.00
(* Incl GST \$195	.65)	4
	Sub Total	\$1,500.00
Total incl GST	5	\$1,500.00

Council's bank account 03-0802-0946666-00

Inovo Projects Limited

Customer No Date Invoice No Total Due BC170607 28/11/17 27150 \$1,500.00

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TC:





TC:





Email created 15 December 2016 11:48 PM to send to Shane Cundy (hanmerapartments@gmail.com)

15 December 2016

Claim No. CLM/2016/026078

Shane Cundy 4 WOODBANK ROAD HANMER SPRINGS

Dear Shane Cundy

Claim No. CLM/2016/026078 Property address: 4 WOODBANK ROAD, HANMER SPRINGS 7334

Thank you for lodging your claim with us recently for damage from the Kaikoura Earthquakes.

The Earthquake Commission (EQC) and a number of private insurers have agreed a new approach for settling claims from the Kaikoura Earthquakes.

Under the agreement private insurers will act as EQC's agents and will receive, assess and settle claims for damage to homes and contents. EQC will continue to take care of land claims. EQC will begin land assessments in early 2017. Where possible land and building damage assessments will take place at the same time.

As a result, if you lodged a building or contents claim with EQC following the Kaikoura Earthquakes we will now transfer this to your private insurer, FMG (Farmers Mutual).

The new approach does not change your entitlements under the Earthquake Commission Act 1993.

For questions about your home or contents claim, please contact FMG (Farmers Mutual).

For land queries, or if you have any questions about why your claim will be managed by your private insurer, please call EQC on 0800 326 243 between the hours of 7am to 9pm Monday to Friday, and 8am to 6pm on Saturday, or email us at info@eqc.govt.nz. Please have your claim number ready when you contact us.

As a result of these new arrangements, EQC has updated its Privacy Statement to explain that some Insurers may lodge your claims information on the Insurance Claims Register. If you do not want this to happen then please contact your Insurer directly.

You can get more information about the Kaikoura earthquake on the EQC website at www.eqc.govt.nz/kaikoura.

Yours sincerely

Trish Keith GM Customer and Claims

Email created 23 November 2016 01:33 AM to send to Shane Cundy (hanmerapartments@gmail.com)

23 November 2016

Claim No. CLM/2016/026078

Shane Cundy 4 WOODBANK ROAD HANMER SPRINGS

Dear Shane Cundy

On behalf of Shane Cundy

Regarding damage at 4 WOODBANK ROAD, HANMER SPRINGS

Thank you for submitting your claim to EQC for natural disaster damage caused on 14 November 2016. We are sorry to hear that you suffered damage to your property and we will do all we can to make resolving your claim with us easy.

Your claim number is CLM/2016/026078. To help the processing of your claim, if you need to contact us in future, please quote this claim number.

On the <u>www.eqc.govt.nz</u> website you will also find more information and useful documents to assist you with your claim. If you require a copy of these documents, including the following, please call 0800 DAMAGE (0800 326 243) and we will send these to you:

• Householders' Guide to EQCover

http://www.eqc.govt.nz/what-we-do/eqc-insurance/householders-guide This document outlines the cover provided by the Earthquake Commission Act 1993, excess payments and what to do if you need to make urgent repairs to ensure your home is safe, sanitary, and secure

 A Guide to Making a Claim with EQC <u>http://www.eqc.govt.nz/claims/make-claim/guide</u> This document provides you with information about EQC's entire claim process

Check your claim details

Please take the time to check if the information you submitted when lodging your claim is correct and advise us if any amendments are required.

Refer to the *Claim Details held by EQC* section of this letter for confirmation of your claim details.

Making homes safe

If you need to take action to make your home safe, sanitary, and secure, record the work done, take photographs where appropriate, and keep a copy of any bills paid. Reimbursement for temporary or urgent repairs is subject to EQC acceptance of a valid claim. Visit <u>www.eqc.govt.nz</u> for more information on what to do first after a natural disaster.

Contents Claim

If you are claiming for damage to your contents, please read the enclosed contents checklist thoroughly and complete the <u>Schedule of Contents</u> form.

Insurance Cover

For EQCover to apply, you will need to be covered with a private insurer with a dwelling or contents policy (that includes fire insurance) in force at the time of your loss. We need to have your private insurer confirm to us that insurance cover was in place at the time you sustained natural disaster damage before we can progress your claim.

If you have not provided the name of your private insurer or insurance policy number, please contact us to provide this information or take the attached <u>Insurance Certificate form</u> to your insurer to complete and return it to EQC.

If you have already provided us your private insurer details, we have sent the details to your private insurer for validation.

Claim Manager

A Claim Manager and Assessor will be assigned to your claim and will be in contact with you. They will discuss the natural disaster damage to your property and how your claim will be assessed. If, as part of your assessment we need to visit your home, EQC staff will phone you to arrange a time that suits you. EQC Assessors are required to carry photo identification.

How to contact us

You can contact us by <u>email</u> or call 0800 DAMAGE (0800 326 243) international call +64 4 978 6400. Our contact centre operating hours are 7am to 9pm Monday to Friday, and 8am to 6pm on Saturday.

Yours sincerely,

Trísh Keíth

General Manager, Customer and Claims

Provision of Information

Pursuant to clause 7 of the Third Schedule to the Earthquake Commission Act 1993, the Commission will require you to provide information about all insurances covering your property, and documents and information relating to your claim and the origin and cause of the natural disaster damage. Any personal information provided by you will be held securely by the Commission, and its agents and advisers as necessary, for the purpose of resolving your claim. You are entitled to have access to, and request correction of, personal information held by the Commission.

For more information about how EQC manages customer information, please see our Privacy Policy on our website: www.eqc.govt.nz/about-this-site/privacy

Claim details held by EQC

Property Owner	Shane Cundy
Joint Owner	Amy Cundy
Damage Location	4 WOODBANK ROAD, HANMER SPRINGS

sed under the Official Information Ac		
Property	Туре	Main home
Postal A	ddress	4 WOODBANK ROAD, HANMER SPRINGS
Dwelling	g Insurer	FMG (Farmers Mutual)
Contents	s Insurer	FMG (Farmers Mutual)
Phone	Home	03-315-7135
	Work	03-315-7135
	Mobile	027 -227-0236
Contact	Person	Shane Cundy
Damage	Date	14 November 2016
Event		
Damage	Reported	Foundation, Interior Walls/Doors, Contents

Checklist

Claiming for your damaged contents

When you make a claim for damaged contents, you need to do the following:

- Fill in the <u>Schedule of Contents</u> form (on the following page), listing your damaged items. Include the make, model and serial number.
 If you need extra pages you can get them from our website: <u>http://www.eqc.govt.nz/claims/make-claim/contents-claim</u> or by calling: 0800 DAMAGE (0800 326 243)
- Photograph all of your damaged items (if possible)
- Include valuations, quotations and receipts for items of significant value (greater than \$500). Your retailer will have records for recent items you have purchased. The more information you can provide, the better.
- Ensure you include your claim number on the Schedule of Contents form, and all other supporting documents (e.g. photos, valuations) you send to EQC.
- Keep all damaged items, especially those of significant value (greater than \$500); in case we need to inspect them.
- We request that you do not throw any of the damaged items away unless they are perishable or dangerous. If you throw away any perishable or dangerous items please take photos of these items. EQC may need to inspect the items you have kept or the photographic evidence of items destroyed before your claim can be approved.
- EQC covers the cost of removal or disposal of damaged contents. To claim back disposal costs, please send your receipts to EQC, noting your claim number on the receipt.

Send your completed Schedule of Contents form and all additional information to:

National Claims Team Earthquake Commission PO Box 311 Wellington 6140

Scan and email: claims@eqc.govt.nz claims@eqc.govt.nz

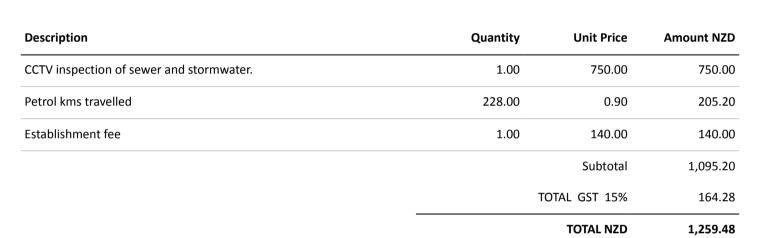


Invoice Date 8 Aug 2017

Invoice Number INV-1945

Reference 4 Woodbank Road, Hanmer Springs. Claim number 30021011

Easyflow Drainage PO Box 45 Easyflowdrains@gmail.co Ph: 021 808 128



Due Date: 15 Aug 2017

Please pay electronically into account 12-3616-0030228-00 or Post a cheque written out to Easyflow Drainage to Easyflow Drainage PO Box 45 Kaiapoi 7644

Thank you

Please note: This is a payment claim under the Construction Contracts act 2002.

-%		
PAYMENT ADVICE	Customer	FMG C/O Inovo
PATIVIEINT ADVICE	Invoice Number	INV-1945
To: Easyflow Drainage PO Box 45 Kaiapoi 7644	Amount Due Due Date	1,259.48 15 Aug 2017
NEW ZEALAND	Amount Enclosed	
Email: Easyflowdrains@gmail.com Ph: 021 808 128		Enter the amount you are paying above



FMG C/O Inovo

GST Number

113-423-927

Kaiapoi 7644 NEW ZEALAND Email: m

From:	Mark Ashby
Sent:	Thursday, 7 June 2018 11:20 a.m.
То:	hanmerapartments@gmail.com
Subject:	RE: Welcome home

Hi Shane & Amy

I hope you have settled back in with-out any hiccups, I presume the unpacking will be an going thing along with finding things that are normally at your fingertips.

We have received and paid the final storage invoice. I will come back up for the final time when we complete the final sign off.

If there any immediate concerns in the meantime don't hesitate to contact me.

You will note your next electricity account will spike due to the drying equipment used to dry the dwelling, I am waiting for a power usage report from Jae so we can reimburse you so don't panic when you open your power bill.

Kind regards Mark

From:	Mark Ashby
Sent:	Tuesday, 27 February 2018 8:24 a.m.
То:	hanmerapartments@gmail.com
Subject:	RE: Excess-FMG & EQC

Morning Shane & Amy Getting close to the big day now, (beginning repairs).

Can I ask you to arrange payment in relation the EQC and FMG excess's.

The EQC excess being \$1,150.00 (1% of the contribution from EQC) Inclusive of GST, and the FMG excess being \$500.00 inclusive.

Total amount \$1,650.00

We would normally pay out the EQC contribution to you and deduct the excess from the payment, as this is a managed repair once you have paid the excess's all repair invoices will be paid by FMG to keep things tidy and easier for you.

Bank details: FMG Insurance LTD - 02 0727 0038720 00 Please use the claim number as a reference – 30021011

If you could arrange payment prior to repair beginning that would be appreciated.

Please contact me should you have any queries.

Regards Mark

From:	Mark Ashby
Sent:	Thursday, 8 June 2017 11:48 a.m.
То:	'peter.moody@flooringxtra.co.nz'
Subject:	RE: Hanmer Apartments

Hi Peter

As discussed can you please arrange to pull back the carpets so we can inspect the floors / concrete pad in the rooms below, we are looking for earthquake damage. Your job is to pull the carpet back, photograph any cracking and re-lay the carpet.

The garage floor is an example of the cracking we can see, I'm of the opinion the cracking is very likely to be in other areas of the foundation.

Once we have established the extent of damage I can make a decision of how to proceed.

Can you pull back the carpet in the main bedroom (from the wall nearest the garage) The living area, either side of the timber kitchen flooring and 1 other random bedroom.

If you can please liase with Shane and Amy regarding the above, you will have their contact details.

Claim reference-30021230

Please accept this email as a job request, please send your invoice directly to me.

Regards Mark

From:	Greg Jarvis <greg@inovo.nz></greg@inovo.nz>	
Sent:	Monday, 16 July 2018 11:13 a.m.	
То:	Mark Ashby	
Subject:	RE: Hanmer Apartments	

Just spoke to Jed, he was there on Friday, second/final coat going on to bath repair today, and the painter is there as well completing a few bits and pieces. Should be all done tonight. Now waiting for HDC to issue the Code Compliance Cert before we can sort final Invoice/Final Completion Certificate. Will chase up HDC again today.

Cheers,

Greg

From: Mark Ashby [mailto:mark.ashby@fmg.co.nz] Sent: Monday, 16 July 2018 10:47 a.m. To: Greg Jarvis Subject: RE: Hanmer Apartments

Hey Greg Any word on the bath repair?

Cheers



Follow us on	?	?	?

33 Arena Avenue, Invercargill, 9810 | PO Box 173 | Invercargill 9840 |

This email and any attachments is private and confidential. If you receive this email in error, please notify us and delete the email from your system. Read our full disclosure <u>here</u>. FMG is a Qualifying Financial Entity (QFE). A full disclosure statement is available free of charge from <u>www.fmg.co.nz</u> or by calling 0800 366 466.

Please consider the environment before printing this email.



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Hanmer Apartments

2 BEDROOM TOURIST UNITS

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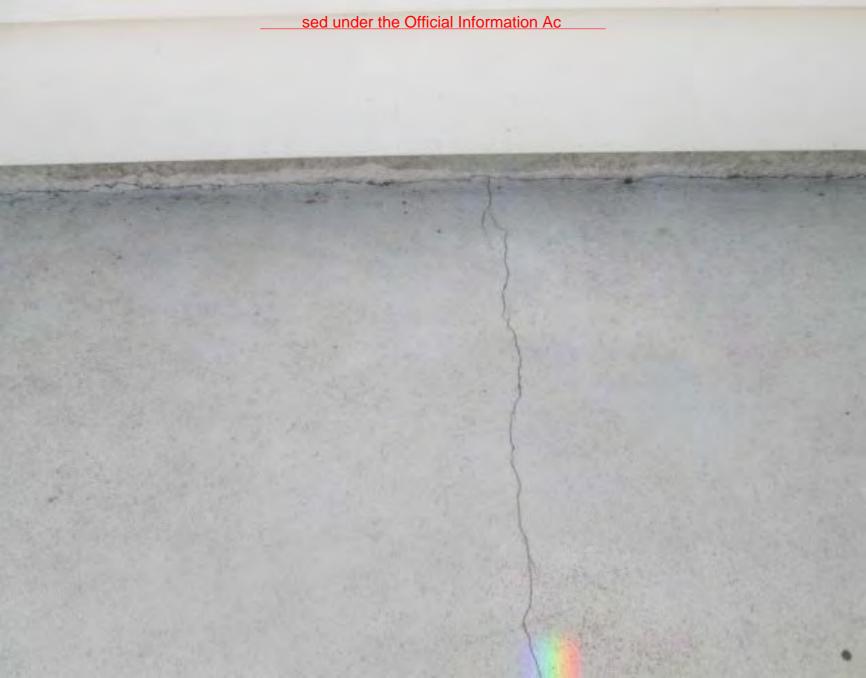
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Office

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tiles Ltd

CALLION









Contract Instruction

DATE	21 July 2017
PROJECT	4 Woodbank Road, Hanmer Springs
CONTRACTOR	Synergy Building Consultants
INSTRUCTION NUMBER	01

DISTRIBUTION

- Sam van der Leij, Inovo
- Mark Ashby, FMG

Justin Murphy, Synergy Building Consultants

Affected Work

Roofing

Description

Please complete the works as listed below:

1. Please carry out a drone inspection to all roofing surfaces and its fixings, and provide a report.

Invoicing is to be addressed to FMG c/o Inovo Projects quoting claim number 30021011

Programme

N/A

CONTRACT INSTRUCTION VALUE (Excluding GST)	TBC
ADJUSTED TOTAL CONTRACT VALUE	N/A

Greg Jas'

Greg Jarvis

PROJECT MANAGER



 TAX INVOICE 510010852

 GST Reg: 63-101-095

 DATE : 23/08/2017

 Farmers' Mutual Goup

 Level 5, Grant House,

 215 Lambton Quay

 Wellington 4012

 Invoice To :

 23/08/2017

Attn :

FMG Inovo - Post EQ Assessment Works

Detailed Scope site visit and reporting for house at 4 Woodbank Rd Claim No.: 30021011-1

This Invoice	Qty	Rate	Value
G.Shepherd	3.50	240.00	\$840.00
A.McMenamin	1.00	240.00	\$240.00
A.Cayzer	18.00	180.00	\$3,240.00
	TOTAL (EXCLUDING GS	ST)	\$4,320.00
	GST		\$648.00
	THIS TAX INVOICE		\$4,968.00

All payments to Westpac Banking Corporation Bank and Branch: 03-1506 Account No: 0110332-00

Please quote your "Debtor Number" shown above as reference for the payments. This invoice is due within 14 days of the invoice date.

COPY

TAX INVOICE

grace:

Nationwide Removal Company Limited G.S.T: 105 895 542

FMG Claims Dept Po Box 1943 Palmerston North Central 4440 Palmerston North				INVOICE NO: CC00432118 REMOVAL NO: 52757 ACCOUNT NO: 00103962 INVOICE DATE: 28/03/18 ORDER NO: 30021011			
DETAILS:	returned once r 6 weeks storage Claim # 3002101		\$76/week +		and		
UPLIFT NO: UPLIFT DATI NAME: UPLIFT:	Canada Colla Seran State & State V	• • • • • • • • • • • • • • • • • • •	DELIVERY N	ATE: 17/03/18	undy ngs 7334		
OP	ITEM	ADDITIONAL DETAILS			AMOUNT		
TOTAL (EXC GST	LUDING GST)				NZD 3,789.00 NZD 568.35		
	UDING GST)				NZD 4,357.35		
_							
PAYMENT TY CARD NO:	Y PE : Cash on Upli		NT DETAILS	EXPIRY:	cvv:		
PAID:		\$0.00					
	Queries: Within New Zealar	equired on receipt of invoice. nd, phone 0800 472 2369 and, phone +64 4 5684299		PO BOX 38500	R PAYMENT TO: /ALS GROUP LIMITED NEW ZEALAND		
5	Bank: Bank o Account No: Swift Code: E	02-0100-0351107-000 A	Branch: Auckland - I Account Name: Grad	owing bank account: BNZ House, 80 Queen Stra ce Removals Group Limite	eet, Auckland Central d		

TAX INVOICE

Farmers Mutual Group - North Canterbury	Date	31 Oct 2017		
PO Box 521	GST Number	104-674-674		
Wellington	Tax Invoice:	14096	INONO	
NEW ZEALAND			PROJECTS	
Attention teri.burns@fmg.co.nz				
For the period ending 31 Oct 2017				
12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011				

Phase 2 - Design and Tendering

Greg Jarvis	3.20	130.00	416.00
Kay (Giwon) Lee	10.50	130.00	1,365.00
Matt Cain	0.75	155.00	116.25
Sam van der Leij	0.55	155.00	85.25
Total for Phase 2 - Design and Tendering	15.00		1,982.50
Architecture Fee			165.00

		Invoice Total	2,147.50			
		Plus GST 15.00%	322.13			
		Grand Total	2,469.63			
ᆇ	Please note that payment is due 20th of the month following	g date of invoice				
~						
	Farmers Mutual Group - North Canterbury	Invoice No -	14096			
		Due Date -	20 Nov 2017			
		Amount Due -	2,469.63			
	Payment can be made via Direct Credit to:- 02 0865 0058	8586 000				
	Thank you for your business					

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521 Wellington NEW ZEALAND Attention teri.burns@fmg.co.nz	Date GST Number Tax Invoice:	31 Mar 2018 104-674-674 18137	PROJECTS	
For the period ending 31 Mar 2018				
12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021	011			

Phase 3 - Rebuild / Remediation

Alex Nicholls	0.50	110.00	55.00
Greg Jarvis	18.25	130.00	2,372.50
Marcus Deedman	2.00	155.00	310.00
Merybeth Aquino	1.50	110.00	165.00
Sam van der Leij	0.60	155.00	93.00
Total for Phase 3 - Rebuild / Remediation	22.85		2,995.50
Mileage @ 77c			241.01

		Invoice Total	3,236.51
		Plus GST 15.00%	485.48
		Grand Total	3,721.99
⊁	Please note that payment is due 20th of the	onth following date of invoice	
~	Farmers Mutual Group - North Canterbury	Invoice No -	18137
		Due Date -	20 Apr 2018
		Amount Due -	3,721.99
	Payment can be made via Direct Credit to:-	02 0865 0058586 000	
		Thank you for your business	

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521	Date GST Number	30 Jun 2017 104-674-674	
Wellington	Tax Invoice:	9976	INONO
NEW ZEALAND			PROJECTS
Attention teri.burns@fmg.co.nz			

12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011

For the period ending 30 Jun 2017

Phase 1 - Scoping			
David Lang	0.50	180.00	90.00
Greg Jarvis	0.25	130.00	32.50
Kim Wilkinson	0.25	110.00	27.50
Merybeth Aquino	0.25	110.00	27.50
Sam van der Leij	0.50	155.00	77.50
Total for Phase 1 - Scoping	1.75		255.00

	Invoice Total	255.00
	Plus GST 15.00%	38.25
	Grand Total	293.25
Please note that payment is due 20th of the month follow	lowing date of invoice	
Farmers Mutual Group - North Canterbury	Invoice No -	9976
Famers Mutual Group - North Canterbury		9970
Famels Mutual Group - North Canterbury	Due Date -	20 Jul 2017

TAX INVOICE

Farmers Mutual Group - North Canterbury	Date	31 Jul 2017	
PO Box 521	GST Number	104-674-674	100 10
Wellington	Tax Invoice:	10687	INONO
NEW ZEALAND			PROJECTS
Attention teri.burns@fmg.co.nz			
For the period ending 31 Jul 2017			

12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011

Claim Brief Review			
David Lang	0.50	180.00	90.00
Susannah Findlay	0.25	125.00	31.25
Total for Claim Brief Review	0.75		121.25
Phase 1 - Scoping			
Greg Jarvis	13.60	130.00	1,768.00
Kay (Giwon) Lee	7.25	130.00	942.50
Matt Cain	0.25	155.00	38.75
Paul Wilkinson	0.50	130.00	65.00
Sam van der Leij	5.50	155.00	852.50
Total for Phase 1 - Scoping	27.10		3,666.75
Architecture Fee			2,431.00
Mileage @ 77c			205.59

	Invoice Total	6,424.59			
	Plus GST 15.00%	963.69			
	Grand Total	7,388.28			
Please note that payment is due 20th of the month following	Please note that payment is due 20th of the month following date of invoice				
Farmers Mutual Group - North Canterbury	Invoice No -	10687			
	Due Date -	20 Aug 2017			
	Amount Due -	7,388.28			

Payment can be made via Direct Credit to:- 02 0865 0058586 000

Thank you for your business

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521 Wellington NEW ZEALAND Attention teri.burns@fmg.co.nz	Date GST Number Tax Invoice:	31 Aug 2017 104-674-674 11619	PROJECTS	
For the period ending 31 Aug 2017				

12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011

Claim Brief Review			
David Lang	0.75	180.00	135.00
Kate Foister	0.25	110.00	27.50
Total for Claim Brief Review	1.00		162.50
Phase 1 - Scoping			
Greg Jarvis	12.85	130.00	1,670.50
Roy Grady	0.20	155.00	31.00
Sam van der Leij	2.00	155.00	310.00
Susannah Findlay	0.75	125.00	93.75
Total for Phase 1 - Scoping	15.80		2,105.25
Architecture Fee			436.00

	Invoice Total	2,703.75
	Plus GST 15.00%	405.56
	Grand Total	3,109.31
Please note that payment is due 20th of the month followi	ng date of invoice	
Farmers Mutual Group - North Canterbury	Invoice No -	11619
	Due Date -	20 Sep 2017
	Amount Due -	3,109.31

Payment can be made via Direct Credit to:- 02 0865 0058586 000

Thank you for your business

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521	Date GST Number	31 Dec 2017 104-674-674			
Wellington	Tax Invoice:	16333	INOUC	C	
NEW ZEALAND			PROJECT	S	
Attention teri.burns@fmg.co.nz			1 August and a second se		
For the period ending 31 Dec 2017					
12185-1 - 4 Woodbank Road - Manager's Residence - FMG 3002101	1				
Phase 2 - Design and Tendering					
Greg Jarvis		2.85	130.00	370.50	
		0.05		070 50	

Total for Phase 2 - Design and Tendering	2.85	370.50
Architecture Fee		407.00

Invoice Total	777.50
Plus GST 15.00%	116.63
Grand Total	894.13

Please note that payment is due 20th of the month following date of invoice

Farmers Mutual Group - North Canterbury

×

16333 20 Jan 2018 894.13 Amount Due -

Payment can be made via Direct Credit to:- 02 0865 0058586 000

Thank you for your business

T. 03 377 3290 | E. admin@inovoprojects.co.nz | 122 Montreal Street, PO Box 7069, Christchurch 8240 | www.inovoprojects.co.nz

Invoice No -

Due Date -

TAX INVOICE

Farmers Mutual Group - North Canterbury	Date	30 Apr 2018		
PO Box 521	GST Number	104-674-674		
Wellington	Tax Invoice:	18562	INONO	
NEW ZEALAND			PROJECTS	
Attention teri.burns@fmg.co.nz				
For the period ending 30 Apr 2018				
12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011				

Phase 3 - Rebuild / Remediation

Alex Nicholls	1.75	110.00	192.50
Greg Jarvis	21.00	130.00	2,730.00
Marcus Deedman	1.50	155.00	232.50
Sam van der Leij	0.55	155.00	85.25
Total for Phase 3 - Rebuild / Remediation	24.80		3,240.25
Mileage @ 77c			113.96

	Invoice Total	3,354.21
	Plus GST 15.00%	503.13
	Grand Total	3,857.34
Please note that payment is due 20th of the month fol	llowing date of invoice	
Farmers Mutual Group - North Canterbury	Invoice No -	18562
	Due Date -	20 May 2018
	Amount Due -	3,857.34

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521	Date GST Number	31 May 2018 104-674-674	
Wellington	Tax Invoice:	18799	INONO
NEW ZEALAND			PROJECTS
Attention teri.burns@fmg.co.nz			
For the period ending 31 May 2018			

12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011

Phase 3 - Rebuild / Remediation

Alex Nicholls	0.50	110.00	55.00
Greg Jarvis	30.25	130.00	3,932.50
Jonathan Dale	0.25	130.00	32.50
Marcus Deedman	0.50	155.00	77.50
Merybeth Aquino	0.50	110.00	55.00
Sam van der Leij	0.85	155.00	131.75
Total for Phase 3 - Rebuild / Remediation	32.85		4,284.25
Mileage @ 77c			246.78

	Invoice Total	4,531.03
	Plus GST 15.00%	679.65
	Grand Total	5,210.68
Please note that payment is due 20th of the month fo	ů	
Farmers Mutual Group - North Canterbury	Invoice No -	18799
Farmers Mutual Group - North Canterbury	Invoice No - Due Date -	18799 20 Jun 2018

Thank you for your business

TAX INVOICE

Farmers Mutual Group - North Canterbury PO Box 521 Wellington NEW ZEALAND Attention teri.burns@fmg.co.nz	Date GST Number Tax Invoice:	31 Jul 2018 104-674-674 19133	PROJEC	
For the period ending 31 Jul 2018				
12185-1 - 4 Woodbank Road - Manager's Residence - FMG 30021011				
Final Invoice				
Phase 3 - Rebuild / Remediation				
Greg Jarvis		9.50	130.00	1,235.00

Marcus Deedman	0.25	155.00	38.75
Sam van der Leij	1.25	155.00	193.75
Total for Phase 3 - Rebuild / Remediation	11.00		1,467.50
Defects Liability Agreed Fee			1,345.00

		Invoi	ce Total	2,812.50	
		Plus	GST 15.00%	421.88	
		Gran	d Total	3,234.38	
╳	Please note that payment is due 20th of the	onth following date of invoice			
~					
	Farmers Mutual Group - North Canterbury	Invoi	ce No -	19133	
		Due	Date -	20 Aug 2018	
		Amo	unt Due -	3,234.38	
	Payment can be made via Direct Credit to:-	02 0865 0058586 000			
		Thank you for your busin	ess		



New Claim Set Up

CLAIM NUMBER/REFERENCE	30021011 Managers Residence
Exposure/Number	Exposure 1
Client Name	Hanmer Apartments
Best Contact Person	Shane Cundy
(if different)	
Contact Details	03-315-7135 027-227-0236
(telephone, email)	hanmerapartments@gmail.com
Situation of Loss/Property Address	4 Woodbank Road, Hanmer Springs 7334
Policy # / Renewal Date	259332 26/06/2017
Cover Type/ Floor Area (Sq.m)	Nominated Replacement
(Full replacement / nominated sum)	Sum Insured - \$2,426,970.10
Imposed Terms	 Cover under this policy is extended to automatically include the following: (a) This policy is extended to insure the manager's domestic residence situated on the motel premises. (b) Cover for this residence is as per the FMG House Policy. (c) Cover for this residence is extended to automatically include the Matching Floor Coverings Optional Benefit, whereby "house" refers to the manager's residence. (d) An excess of \$300 applies to each and every claim made under this imposed term. This excess is not to be added to the *excess on the certificate.
Description of Loss	EQ Damage - The extent of cracking to the foundation combined with the movement of the
(Number and description of structures to assess, initial damage as reported)	kitchen joinery are a concern, we are possibly dealing with more than superficial damage.
Assessor Contact Details	Mark Ashby – 027-577-7623 Mark.Ashby@fmg.co.nz
Exclusions	
(other structures on property not covered	
by policy)	

(e.g. power lines currently down, flooding)	
Access to Property Notes	
(if unusual or if known)	
Special Instructions	

NEW CLAIM SET UP FORM 🕴 PAGE 1 of 1

Email created 15 December 2016 11:48 PM to send to Shane Cundy (hanmerapartments@gmail.com)

15 December 2016

Claim No. CLM/2016/026078

Shane Cundy 4 WOODBANK ROAD HANMER SPRINGS

Dear Shane Cundy

Claim No. CLM/2016/026078 Property address: 4 WOODBANK ROAD, HANMER SPRINGS 7334

Thank you for lodging your claim with us recently for damage from the Kaikoura Earthquakes.

The Earthquake Commission (EQC) and a number of private insurers have agreed a new approach for settling claims from the Kaikoura Earthquakes.

Under the agreement private insurers will act as EQC's agents and will receive, assess and settle claims for damage to homes and contents. EQC will continue to take care of land claims. EQC will begin land assessments in early 2017. Where possible land and building damage assessments will take place at the same time.

As a result, if you lodged a building or contents claim with EQC following the Kaikoura Earthquakes we will now transfer this to your private insurer, FMG (Farmers Mutual).

The new approach does not change your entitlements under the Earthquake Commission Act 1993.

For questions about your home or contents claim, please contact FMG (Farmers Mutual).

For land queries, or if you have any questions about why your claim will be managed by your private insurer, please call EQC on 0800 326 243 between the hours of 7am to 9pm Monday to Friday, and 8am to 6pm on Saturday, or email us at info@eqc.govt.nz. Please have your claim number ready when you contact us.

As a result of these new arrangements, EQC has updated its Privacy Statement to explain that some Insurers may lodge your claims information on the Insurance Claims Register. If you do not want this to happen then please contact your Insurer directly.

You can get more information about the Kaikoura earthquake on the EQC website at www.eqc.govt.nz/kaikoura.

Yours sincerely

Trish Keith GM Customer and Claims

Email created 23 November 2016 01:33 AM to send to Shane Cundy (hanmerapartments@gmail.com)

23 November 2016

Claim No. CLM/2016/026078

Shane Cundy 4 WOODBANK ROAD HANMER SPRINGS

Dear Shane Cundy

On behalf of Shane Cundy

Regarding damage at 4 WOODBANK ROAD, HANMER SPRINGS

Thank you for submitting your claim to EQC for natural disaster damage caused on 14 November 2016. We are sorry to hear that you suffered damage to your property and we will do all we can to make resolving your claim with us easy.

Your claim number is CLM/2016/026078. To help the processing of your claim, if you need to contact us in future, please quote this claim number.

On the <u>www.eqc.govt.nz</u> website you will also find more information and useful documents to assist you with your claim. If you require a copy of these documents, including the following, please call 0800 DAMAGE (0800 326 243) and we will send these to you:

• Householders' Guide to EQCover

http://www.eqc.govt.nz/what-we-do/eqc-insurance/householders-guide This document outlines the cover provided by the Earthquake Commission Act 1993, excess payments and what to do if you need to make urgent repairs to ensure your home is safe, sanitary, and secure

 A Guide to Making a Claim with EQC <u>http://www.eqc.govt.nz/claims/make-claim/guide</u> This document provides you with information about EQC's entire claim process

Check your claim details

Please take the time to check if the information you submitted when lodging your claim is correct and advise us if any amendments are required.

Refer to the *Claim Details held by EQC* section of this letter for confirmation of your claim details.

Making homes safe

If you need to take action to make your home safe, sanitary, and secure, record the work done, take photographs where appropriate, and keep a copy of any bills paid. Reimbursement for temporary or urgent repairs is subject to EQC acceptance of a valid claim. Visit <u>www.eqc.govt.nz</u> for more information on what to do first after a natural disaster.

Contents Claim

If you are claiming for damage to your contents, please read the enclosed contents checklist thoroughly and complete the <u>Schedule of Contents</u> form.

Insurance Cover

For EQCover to apply, you will need to be covered with a private insurer with a dwelling or contents policy (that includes fire insurance) in force at the time of your loss. We need to have your private insurer confirm to us that insurance cover was in place at the time you sustained natural disaster damage before we can progress your claim.

If you have not provided the name of your private insurer or insurance policy number, please contact us to provide this information or take the attached <u>Insurance Certificate form</u> to your insurer to complete and return it to EQC.

If you have already provided us your private insurer details, we have sent the details to your private insurer for validation.

Claim Manager

A Claim Manager and Assessor will be assigned to your claim and will be in contact with you. They will discuss the natural disaster damage to your property and how your claim will be assessed. If, as part of your assessment we need to visit your home, EQC staff will phone you to arrange a time that suits you. EQC Assessors are required to carry photo identification.

How to contact us

You can contact us by <u>email</u> or call 0800 DAMAGE (0800 326 243) international call +64 4 978 6400. Our contact centre operating hours are 7am to 9pm Monday to Friday, and 8am to 6pm on Saturday.

Yours sincerely,

Trísh Keíth

General Manager, Customer and Claims

Provision of Information

Pursuant to clause 7 of the Third Schedule to the Earthquake Commission Act 1993, the Commission will require you to provide information about all insurances covering your property, and documents and information relating to your claim and the origin and cause of the natural disaster damage. Any personal information provided by you will be held securely by the Commission, and its agents and advisers as necessary, for the purpose of resolving your claim. You are entitled to have access to, and request correction of, personal information held by the Commission.

For more information about how EQC manages customer information, please see our Privacy Policy on our website: www.eqc.govt.nz/about-this-site/privacy

Claim details held by EQC

Property Owner	Shane Cundy
Joint Owner	Amy Cundy
Damage Location	4 WOODBANK ROAD, HANMER SPRINGS

		sed under the Official Information Ac
Property	v Type	Main home
Postal A	ddress	4 WOODBANK ROAD, HANMER SPRINGS
Dwellin	g Insurer	FMG (Farmers Mutual)
Contents	s Insurer	FMG (Farmers Mutual)
Phone	Home	03-315-7135
	Work	03-315-7135
	Mobile	027 -227-0236
Contact	Person	Shane Cundy
Damage	Date	14 November 2016
Event		
Damage	Reported	Foundation, Interior Walls/Doors, Contents

Checklist

Claiming for your damaged contents

When you make a claim for damaged contents, you need to do the following:

- Fill in the <u>Schedule of Contents</u> form (on the following page), listing your damaged items. Include the make, model and serial number.
 If you need extra pages you can get them from our website: <u>http://www.eqc.govt.nz/claims/make-claim/contents-claim</u> or by calling: 0800 DAMAGE (0800 326 243)
- Photograph all of your damaged items (if possible)
- Include valuations, quotations and receipts for items of significant value (greater than \$500). Your retailer will have records for recent items you have purchased. The more information you can provide, the better.
- Ensure you include your claim number on the Schedule of Contents form, and all other supporting documents (e.g. photos, valuations) you send to EQC.
- Keep all damaged items, especially those of significant value (greater than \$500); in case we need to inspect them.
- We request that you do not throw any of the damaged items away unless they are perishable or dangerous. If you throw away any perishable or dangerous items please take photos of these items. EQC may need to inspect the items you have kept or the photographic evidence of items destroyed before your claim can be approved.
- EQC covers the cost of removal or disposal of damaged contents. To claim back disposal costs, please send your receipts to EQC, noting your claim number on the receipt.

Send your completed Schedule of Contents form and all additional information to:

National Claims Team Earthquake Commission PO Box 311 Wellington 6140

Scan and email: claims@eqc.govt.nz claims@eqc.govt.nz

13 June 2017

Hanmer Apartments 4 Woodbank Road Hanmer Springs 7334



Dear Shane & Amy,

FMG Claims FMG House, 55 The Square PO Box 1943, Palmerston North Central, Palmerston North 4440 tel 0800 366 466 fax 06 356 4603 email claims@fmg.co.nz

Requested information not received

Claim Number:	30030241
Item Description:	Contents & Plant

Further to you lodging the above claim with FMG, we required you to send us some additional information to support your request.

This letter is to let you know that we're yet to receive this information.

If you would still like to go ahead with your claim then please send your Completed Schedule to <u>claims@fmg.co.nz</u> or FMG Claims Service, Po Box 1943, Palmerston North. If we don't receive this information or hear from you within 28 days of the date of this letter, we'll put our claim on hold.

If you have any questions, please feel free to contact me, Amanda Mulcahy on 0800 366 466, option 1, extension 5271. You can also email us at <u>claims@fmg.co.nz</u>.

Please include the claim number in the subject line of your email.

Yours sincerely,

Claims Team **FMG**

NZS 3910:2013 Conditions of contract for building and civil engineering construction

Schedule 15 – Practical Completion Certificate

This Practical Completion Certificate is issued under 10.4.3(a) or 10.4.4.

Contract for	4 Woodbank Road, Hanmer Springs 7334	(Contract name and number if applicable)	
Principal	Hanmer Apartments	(Insert name of Principal)	
Contractor	J Moore Construction	(Insert name of Contractor)	

This certificate relates to:

(a) The whole of the Contract Works referred to above;

(b) The following Separable Portion

(Specify Separable Portion if applicable)

Receipt of the Contractor's notice dated *Click to enter a date* and issued in accordance with 10.4.2 is acknowledged.

In accordance with \Box 10.4.3(a) or \boxtimes 10.4.4 (*select one*), the Engineer certifies that the Contract Works or Separable Portion to which this certificate relates qualify for a Practical Completion Certificate under 10.4, notwithstanding that there may be minor omissions and/or minor defects (as listed in the attached schedule) which satisfy the criteria in 10.4.1 (a), (b), and (c).

The Contractor is required to remedy all of the listed omissions or defects within the period stated in the attached schedule against the relevant omission or defect, or at the latest within **20** Working Days of the date of this certificate.

Practical Completion was achieved

on 30 May 2018 at 1pm.

Signed by the Engineer

Name Date

Greg Jarvis (Engineers Representative)	
1 June 2018	

SCHEDULE

The following omissions and/or defects have been assessed as being of a minor nature satisfying the criteria in 10.4.1(a), (b), and (c) and were identified during an inspection carried out by the Engineer or Engineer's Representative on **30 May 2018**

(List minor omissions and defects) See attached

Greg Jans.



Defects List

 \bigcirc

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Project Ref	Project Name		
Date	Client Name		

ltem	Location	Description/Remedy	Resolved
1.	Loung	Carpet Timber Strip Floorieg Joint	
2.	Kitchen	Kidoboardz,	
3.	12 12	Spladibacks,	
4.	u u	Pop-up plug on beach s	
5.	er m	Kitchen island bench repairs.	
6.	te u	Banboo Golging repair	
7.	Nº U	Cupboards - adjust.	
8.	Office	Stonework Connetion.	
9.	Bedroom 1	Wallpaper ghe on ceiling.	
10.	Badroom 3	Light fitting fix to calles.	
11.	~ Grage	Paint on internal door jamb.	
12.	8		
13.			
14.			
15.			
16.			

EARTHQUAKE REINSTATEMENT PROGRAMME DEFECTS LIST

17.		
18.		
19.		
20.		
21.		
22.	•	
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.	· · · · · · · · · · · · · · · · · · ·	

PREPARED BY	NAME	PROJECT MANAGER	
AGREED BY	NAME	CONTRACTOR	Ricky (J. Noore)
AGREED BY	NAME	HOMEOWNER	alink
			2

1



Progress Report 1

FMG

4 WOODBANK ROAD – HANMER APPARTMENTS PROJECT 12185

ISSUE 1 – 18 APRIL 2018





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DISTRIBUTION

- Shane Cundy and Amy Bott, Owners
- Mark Ashby, Loss Adjuster, FMG
- Jed Moore, J Moore Construction Ltd

QUALITY ASSURANCE

PREPARED BY	GREG JARVIS	PROJECT MANAGER	Reg Jus.	18 APRIL 2018
REVIEWED AND APPROVED BY	MARCUS DEEDMAN	PROJECT MANAGER	M.a.C.	18 APRIL 2018
QUALITY ASSURANCE BY	ALEX NICHOLLS	PROJECT ADMINISTRATOR	Ar	18 APRIL 2018

1. Executive Summary

Site set up has been completed, and electrical/plumbing services have been disconnected. Plasterboard repairs/plastering has been completed.

Concrete pathways and patios have been demolished and removed, and repairs to the garage floor are underway. Roofing repairs have been completed.

There has been one incident and one near miss as reported in Section 7 of this report. Health and safety observations have been undertaken, with one deficiency noted.

The first Progress Claim has been submitted following milestone progress discussions on site, for the sum of \$70,157.50 (excluding GST)

The Practical Completion date is currently advised for 25 May 2018, and at this time we expect to reach this milestone earlier on that week.

Items for Approval

None at this time.

Items for Information

None at this time.

2. Key Milestones

Key Success Milestones This Month

- Site set up complete, including fencing, signage, and floor protection.
- External concrete pathways and patios removed.
- Electrical and plumbing fittings removed/stored.
- GIB repairs and plastering complete.
- Painting has commenced.
- Kitchen cabinetry removed/stored bamboo flooring removed.
- Garage concrete slab repairs underway.
- Roof and roof cavity repairs complete.

Key Upcoming Milestones Next Month

- Concrete pathways and patios to be prepared and poured.
- Painting to be completed.
- Kitchen cabinetry reinstated, new timber strip flooring installed.
- Garage slab repairs completed, floor painted.
- Electrical and Plumbing fittings reinstated.
- Asphalt driveway to be removed and replaced.
- Repairs to the timber truss are to be completed.

Key Reports/Deliverables

Inspections	Inspection By	Date Occurred
Project Manager Site Inspection (Health and Safety Audit)	Greg Jarvis	03 April 2018
Monthly Site Inspection	Greg Jarvis Mark Ashby	16 April 2018

3. Construction

The site set up has been completed with gates positioned across the main entrance way and signage erected.

External concrete pathways and patio areas have been removed, while internally floor coverings have been protected, and electrical and plumbing fittings disconnected. The kitchen cabinetry has been removed and stored in the lounge area, and the kitchen bamboo floor has also been removed. Repairs and plastering to the GIB board have been completed, and painting has commenced.

The epoxy repairs to the garage slab have been carried out, however the cracks still need to be ground smooth and the floor painted. Repairs to the roof and roof cavity have been completed.

It is to be noted that at the time of the inspection the site was impeccably clean and tidy, with all health and safety signage and documentation clear and easily accessible.

4. Finance

Construction Budget

The Contract Sum has been established and can be referenced as follows:

TOTAL CONTRACT SUM (excluding GST)	\$212,200.49

Variations to Date

No variations have been issued to date.

Variation	CI#	Description	Amount
N/A			\$0
TOTAL		\$0	
ADJUSTED CONTRACT VALUE (excluding GST)			\$212,200.49

Betterment Works

No betterment works at this time.

Cash Flow Report

The construction cash flow report can be summarised as follows:

Budget	Previously Claimed	Claimed This Period	Balance
\$212,200.49	\$0	\$70,157.50	\$142,042.99

Anticipated Future Variations

There are currently no anticipated variations pending.

5. Programme

Key Project Milestones

Milestone	Date			Current
	Contract	Target	Forecast	
Safety fences/hoarding/signage	23/03/2018	23/03/2018	23/03/2018	Complete
Disconnection of plumbing/electrical	28/03/2018	28/03/2018	28/03/2018	Complete
Interior GIB and plaster repairs	06/04/2018	06/04/2018	06/04/2018	Complete
Concrete removal	28/03/2018	28/03/2018	28/03/2018	Complete
Roof and roof cavity repairs	17/04/2018	17/04/2018	16/04/2018	Complete
Box and pour exterior concrete paths and patios	04/05/2018	04/05/2018	ТВС	On Target
Garage concrete slab painting	18/04/2018	18/04/2018	18/04/2018	On Target
Internal painting	30/04/2018	30/04/2018	30/04/2018	On Target
External painting	19/04/2018	19/04/2018	30/04/2018	Delayed
Remove and reinstate asphalt driveway	27/04/2018	27/04/2018	ТВС	On Target
Reinstatement of kitchen cabinetry and bamboo flooring	09/05/2018	09/05/2018	09/05/2018	Reliant Activity
Electrical and plumbing fittings reconnected	21/05/2018	21/05/2018	21/05/2018	On Target
Repairs to the external timber truss	09/04/2018	09/04/2018	30/04/2018	Delayed

A **Reliant Activity** is an item of work which cannot be commenced or completed until previous works currently showing at delayed have been addressed. This is based on current understanding at the time of writing.

6. Risks and Mitigation

A formal risk register and review is yet to be undertaken. Inovo would be happy to facilitate a risk workshop to develop a full risk register if required. Until such a time as a full risk register is compiled, the following key risks have been identified.

Risk Description	Impact/Consequence	Uncontrolled Risk Level	Mitigation	Residual Risk Level	Change ↑ → ↓
Inclement weather affecting exterior painting and the pouring of concrete pathways and patios	Delay to Practical Completion	8	General conditions of contract	6	+
Internal painting delays	Critical path delay – hold up to installation of bamboo flooring and kitchen installation	12	Main Contractor to ensure programme dates are adhered to	8	+
Scope	Changes to construction and Contract costings for Owners' requests	12	Frequent discussions with Owners to minimise scope change	6	→

	5	10	15	20	25
	4	8	12	16	20
Impact	3	6	9	12	15
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	1	Z	з	4	5
		L	ikelihoo	d	

7. Health and Safety

Copies of the Project Manager's Site Observations are included in Appendix 2.

The site is in a safe condition and is clean and tidy. One deficiency has been noted – a painters light electrical test tag had expired.

There is good communication, recording of information, and protection at all points.

Incidents, Accidents and Near Misses

There has been one incident and one near miss recorded this month.

Event	Date	Recorded By
Incident – minor scratch to forearm from reinforcing mesh	28/03/2018	Jed Moore
Near miss – worker tripped on a piece of broken concrete	27/03/2017	Jed Moore

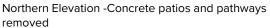
APPENDIX 1 | Photographs of Progress



Site fencing/signage erected

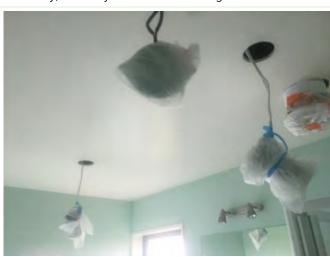


Kitchen -Plasterboard lining repairs complete, painting underway, cabinetry and bamboo flooring removed





Lounge - Plasterboard lining repairs complete, painting underway



Bathroom- Painting underway, electrical fittings protected



Garage – Epoxy repairs to the concrete slab underway



APPENDIX 2 | Meeting Minutes

MANAGER'S RESIDENCE, HANMER APARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS PROJECT 11347



Meeting Minutes

Meeting Name	Site Meeting 1
Meeting Date/Time	10:30am, 16 April 2018
Meeting Location	Site – 4 Woodbank Road, Hanmer Springs

Attendees

- Shane Cundy, Owner (SC)
- Amy Bott, Owner (AB)
- Matt, J Moore Construction (M)
- Greg Jarvis, Inovo (GJ)
- Mark Ashby, FMG (MA)

Apologies

Jed Moore, J Moore Construction (JM)

Item	Торіс	Owner	Deadline
1.	Health and Safety		
1.1.	A site inspection and audit were carried out by GJ. The report and audit are to be issued to all parties.	GJ	20/04/2018
2.	Programme		
2.1.	The Practical Completion date is set for 25 May 2017, at this time we expect to reach this milestone earlier on that week to allow for commercial cleaning and final Council inspections taking place prior to the Owners moving back in.	ML	25/05/2018
3.	Progress		
3.1.	The site set up is complete, including fencing and signage.	JM	
3.2.	Internal and external roof repairs are nearing completion.	JM	
3.3.	Repairs are underway to the garage concrete slab.	JM	
3.4.	The kitchen cabinetry has been removed and stored. The Bamboo flooring has been removed.	JM	
3.5.	Plasterboard wall and ceiling plastering is complete, and painting has commenced.	JM	
3.6.	Electrical and plumbing fittings have been removed/disconnected.	JM	
3.7.	The external concrete patios and pathways have been removed.	JM	
4.	Works planned to take place		
4.1.	Painting to be completed.	JM	30/04/2018
4.2.	Concrete pathways and patios to be reinstated.	JM	04/05/2018
4.3.	Asphalt driveway to be removed and reinstated.	JM	21/05/2018
4.4.	New kitchen flooring to be installed and cabinetry reinstated.	JM	09/05/2018

MANAGER'S RESIDENCE, HANMER APARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS PROJECT 11347

ltem	Торіс	Owner	Deadline
4.5.	Electrical and plumbing fittings reconnected.	JM	21/05/2018
4.6.	Exterior painting to be completed.	JM	21/05/2018
4.7.	Repairs to the exterior exposed timber truss to be completed.	JM	21/05/2018
5.	Items with potential to affect works		
5.1.	General delays to the internal painting could hold up reinstatement of the kitchen cabinetry and flooring – Jed to liaise with painter and PM with regular updates.	G1 JM	30/04/2018
6.	Milestone Payments		
6.1.	Milestone Payments were discussed with JM for items that could be claimed for this month. A Milestone Progress Claim is to be issued to Inovo for approval.	JM JM	20/04/2018
7.	Betterment		
7.1.	No changes/variations to the Contracted Works at this time.	GJ	

Next Meeting: 21 May 2018 (TBC)

APPENDIX 3 | Site Observation Checklist/s



Site Inspection Record

Project Ref	12185	Project Name	4 Woodbank Road – Manager's Residence
Date/Time	10:30am, 16 April 2018	Main Contractor	Jed Moore Construction

Take 5

STOP - Take five minutes before entering a site or situation that you are unfamiliar with or where conditions may have changed. Consider what you are going to be doing and how you are going to do it.

LOOK - Consider your location, potential hazards, whether you will put others at risk by your actions.

ASSESS - What could happen? Consider the likelihood and effect of any hazards. Consider whether there are any controls in place, policies associated or assessments completed for the task and situation. This could include talking to the person responsible for safety at the site or location you are attending. You should always sign in if attending a site and ask if there are any particular hazards that you should know about. Consider whether it would be better to return on another occasion when potential hazardous conditions may have changed.

MANAGE - If it is practicable to do so, put in place controls to mitigate potential hazards and communicate these to the person responsible for safety at the site or location. If there is no responsible party, communicate to head office. If the location is remote check in with head office and advise the likely duration of your activity.

DO - Safely undertake your activities and communicate that you have safely finished.

Note the Trades/Activity observed on site during the Inspection

The Main Contractor and the painters were on site during the visit. Concrete pathways and patios have been removed. Internally the GIB repairs and plastering have been completed and painting is underway. The kitchen cabinetry has been removed to allow the replacement bamboo flooring to be reinstated. The cracked concrete floor in the garage needs to be ground down to a smooth surface and the floor painted.

Кеу							
~	Conformance	×	Non-Conformance	u/v	Unable to be verified	n/a	Not applicable

Access Control	√ or ×
Is the hazard board displayed? Does it reflect the appropriate hazards? Has it been updated to today's date if work is being undertaken on site?	~
Is the site office area for reporting obvious from the site entrance?	1
Is there clearly visible signage outside the site, advising the Main Contractor's name and contact details?	1
Are the entrance, exit and access ways in tidy condition and clear of materials and waste?	1
Are there site hoardings in place and is it appropriate for the site?	1
Is there an access control procedure such as an Induction Procedure and is it being implemented?	~
Are workers and visitors signing in?	1
Are the work areas clearly identifiable?	~

Comments

The site has one entry/exit point. It is well fenced off and has good signage. The Hazard Board is up to date.

CONTRACTOR MANAGEMENT SYSTEM SITE INSPECTION RECORD

Documentation Control	√ or ×
Is a completed Site Specific Safety Plan (SSSP) on site?	~
Is the Hazard Register up to date and does it include a risk matrix?	1
Has a Task Analysis been completed for the works being undertaken on site? Is it signed and dated?	1
Has a Toolbox Talk been completed as per the frequency stated in the SSSP?	1
Are Safety Data Sheets and/or the Poison Centre number available on the Emergency Plan?	1
Has the Main Contractor completed a site assessment/site inspection and/or pre-start assessment?	1
Is a hazardous substance register onsite and is it kept up to date with all incoming hazardous substances?	N/A
Is the training and competency register available to view and are the Site Safe cards current?	1
Are any subcontractors on site? Is their SSSP available to be viewed and engaged with?	1
Is a Traffic Management Plan available for any works that obstruct the flow of traffic and/or pedestrians?	N/A

Comments

Documentation and the sign-in book are set up in the office which is the main access point of the dwelling.

Permit to Work/Notifiable Works	√ or ×
Are there any notifiable works occurring on site or about to occur on site?	N/A
Is the WorkSafe NZ notification for the works on site? Was at least 24 hours' notice provided to WorkSafe NZ?	N/A
Are any required permits displayed?	N/A
Is there a Task Analysis for all permit work? Are the controls in the analysis are being carried out?	N/A
Comments	

N/A

Emergency Response	√ or ×
Is an Emergency Plan available? Is it complete?	1
Is the Emergency Plan in an easily viewable area such as taped to the inside of the SSSP folder or top of a safety box, or laminated and attached to a window/fence?	1
Is there a fire extinguisher available to use? Is it full?	1
Is a map to the nearest medical centre available to view?	1
If there is large plant on site is there a spill containment system/unit?	N/A

Comments

A plastic storage container in the office contains a fire extinguisher, a first aid kit and sunscreen. Two further fire extinguishers are located in the garage.

Accident/Incident Reporting	√ or ×
Is an accident/incident register available to view?	1
If any accident/incidents have occurred, is the investigation report available to view?	1
Were any of the incidents notifiable? Is the WorkSafe NZ incident/injury/illness notification form available to view?	N/A

There has been one incident and one near miss this month.

CONTRACTOR MANAGEMENT SYSTEM SITE INSPECTION RECORD

General Safety	√ or ×
Are all personnel on site wearing the Personal Protective Equipment (PPE) required by the SSSP/site Hazard board?	*
Are plant or materials on site stored securely? Do they have permits where required?	~
If there any fall hazards present (defined as anything in the workplace that could cause an unintended loss of balance or bodily support and result in a fall), are they being managed?	N/A
Is the scaffolding tagged? Has it been checked weekly? Do the scaffolds incorporate fall arrest systems such as edge protection, fall protection covers, travel restraint systems, fall arrest platforms, harness systems or safety nets?	N/A
Are the ladders in good condition? Has the best equipment for the task been selected? Have fall prevention controls been utilised?	1
Is compressed air equipment in use? If yes, is it operated by a trained user? Is a guard fitted? Is the equipment in good condition? Has a Task Analysis been completed?	N/A
Is the main electrical board lockable, tagged and checked and appear in generally good condition?	~
Does the SSSP require tools to be tagged? If yes, are they tagged within date? Are they stored correctly and operated by a trained user?	×
Is lifting equipment in use? Is the certification current? Are operational procedures and an emergency plan in place?	N/A

Comments

A painter's halogen light has an electrical tag which is out of date.

Site Activity	√ or ×
Is dust monitored and controlled (control methods include water or vacuum attachments, frequent cleaning with hoses, water to the blade on saws, dust collection systems on machinery)?	1
Is a procedure for the management of excess or waste materials in place (such as a designated waste collection area, separation of recycling, schedule for disposal)?	1
Is lighting and ventilation sufficient, and temperature not excessive?	1
If workers are being exposed to noise in excess of the exposure standard of 85db (definition – if you have to raise your voice to have a normal conversation when standing a metre apart), are they wearing appropriate PPE?	1
Has sufficient area been allocated to safely store materials and plant?	1
Have sufficient facilities been provided for the workers on site (including toilets, washing facilities, changing and rest areas, drinking water and eating areas)?	~
Has shoring of excavations been designed by an experienced designer? Is there evidence of monitoring?	N/A
Is compressed air equipment is in good condition, being operated by a trained user, and fitted with guards? Has a task analysis been completed?	N/A
Are the WOF on tools current? Is storage is secure? Are they are being operated by trained users?	1
Is a lift taking place? If yes, is there a lift plan available to view? Is the crane certification current? Is an emergency plan in place?	N/A

Comments

Painting is underway. The site is dust free with good ventilation.

General Observations/Comments

The site is clean and tidy throughout. Signage was easily identified and good systems are in place for onsite record keeping and planning.

Deficiencies noted

CONTRACTOR MANAGEMENT SYSTEM SITE INSPECTION RECORD

Item No.	Defici	ency	Description/Corrective Action	Date to Rectify	Date Complete	
01	A painter's halogen light has an electrical tag which is out of date.		Jed to ask the painter to remove it from site until its tested and keep all leads/tools up to date.	Thursday 19 April 2018		
INSPECT	ED BY	Greg Jarvis				
TITLE		Project Manager				
COPY TO		Internal Health and Sa	afety Team (healthandsafety@ind	ovo.nz)		

Photographs



Site fencing, gate, signage



Up to date Hazard Board



PAGE 4 of 5

CONTRACTOR MANAGEMENT SYSTEM

SITE INSPECTION RECORD



Jel- Ves ~14 16. 2/4/ 18

First aid kit, fire extinguisher



Expired test tag – painter's light

Tool box meeting minutes



Clean and tidy worksite

APPENDIX 4 | Statement of General Reporting Policies

- **1.** Inovo's responsibility in connection with this report is limited to the person or party to whom the report is addressed and we disclaim all responsibility to any other party without reference to us.
- 2. This report may not be reproduced, in whole or in part, without our prior written approval.
- **3.** This report has been prepared for the purpose stated in the report and may be relied upon for that purpose only.
- **4.** Where information has been supplied to us for the purpose of the report by another party, this information is believed to be reliable but we can accept no responsibility if this should prove not to be so.

HANMER APPARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE CLAIM NUMBER 30021011 PROJECT 12185



Progress Payment Schedule

Progress Payment No.	02
Payment Claim	Invoice - 0858
Date of Service of Payment Claim	18 May 2018
Due Date for Payment under Clause 12.2.8 of the Contract (seven working days from receipt by insurer)	31 May 2018

This is to certify that **J Moore Construction Ltd** of **6 Rostrevor Place, Mairehau, Christchurch**, GST No. 108982349, is entitled to a payment made up as follows:

\$212,200.49
\$212,200.45
\$0.00
\$212,200.49
\$244,030.56
\$136,719.57
\$6,835.98
\$0.00
\$70,157.50
\$80,681.13

TOTAL AMOUNT CERTIFIED (excluding GST)	\$59,726.09
GST	\$8,958.91
TOTAL INCLUDING	\$68,685.00

Variance between Payment Claim and Progress Payment Schedule (excluding GST)	\$3,143.48
Variance between Payment Claim and Progress Payment Schedule (including GST)	\$3,615.00
Reason for Variance if any	5% retention not deducted in Payment Claim

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FMG 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE PROJECT 12185

The certified amount is the provisional scheduled amount. This Progress Payment Schedule is provisional only until the expiry of 12 working days after the Date of Service of Payment Claim, or amended Date of Service of Payment Claim, after which time the certified sum shall become the scheduled amount, unless within that time a replacement Progress Payment Schedule is provided under the Contract.

CERTIFIED BY: Greg Jarvis

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ENGINEER'S REPRESENTATIVE TO THE CONTRACT

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Moore Construction Ltd

TAX INVOICE

FMG c/o Inovo Claim Number 30021011 Invoice Date 18 May 2018

Invoice Number INV-0858

Reference 4 Woodbank Road, Hanmer Christchurch Springs

GST Number 108982349

J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
Concrete path and patio removal and replacement.	1.00	27,826.09	27,826.09
Painting interior and exterior	0.50	28,695.65	14,347.83
Bamboo flooring removal and replacement.	0.50	6,608.70	3,304.35
Travel to site including accomodation	0.50	34,782.61	17,391.30
		Subtotal	62,869.57
		TOTAL GST 15%	9,430.43
		TOTAL NZD	72,300.00

Due Date: 25 May 2018

Please pay within 7 days: Direct Credit Details: 12-3240-0159356-00



To: J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

	Customer	FMG c/o Inovo
PAYMENT ADVICE	Invoice Number	INV-0858
To: J Moore Construction Limited	Amount Due	72,300.00
Attention: Amy Moore	Due Date	25 May 2018
6 Rostrevor Place	Amount Enclosed	

Enter the amount you are paying above

HANMER APPARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE CLAIM NUMBER 30021011 PROJECT 12185



Progress Payment Schedule

Progress Payment No.	02
Payment Claim	Invoice - 0858
Date of Service of Payment Claim	18 May 2018
Due Date for Payment under Clause 12.2.8 of the Contract (seven working days from receipt by insurer)	31 May 2018

This is to certify that **J Moore Construction Ltd** of **6 Rostrevor Place, Mairehau, Christchurch**, GST No. 108982349, is entitled to a payment made up as follows:

Contract Value (Excluding GST)	\$212,200.49
Agreed Variations to date (Excluding GST)	\$0.00
Adjusted Contract Value to date (Excluding GST)	\$212,200.49
Adjusted Contract Value to date (Including GST)	\$244,030.56
Total value of verified work completed	\$136,719.57
Deduct NZ3910 retention (5%)	\$6,835.98
Deduct other	\$0.00
Deduct previous certified payments (Excluding GST)	\$70,157.50
Deduct previous certified payments (Including GST)	\$80,681.13
TOTAL AMOUNT CERTIFIED (excluding GST)	\$59,726.09
GST	\$8,958.91
TOTAL INCLUDING	\$68,685.00
	•
Variance between Payment Claim and Progress Payment Schedule (excluding GST)	\$3,143.48
Variance between Payment Claim and Progress Payment Schedule (including GST)	\$3,615.00
Reason for Variance if any	5% retention not deducted in Payment Claim

FMG 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE PROJECT 12185

The certified amount is the provisional scheduled amount. This Progress Payment Schedule is provisional only until the expiry of 12 working days after the Date of Service of Payment Claim, or amended Date of Service of Payment Claim, after which time the certified sum shall become the scheduled amount, unless within that time a replacement Progress Payment Schedule is provided under the Contract.

CERTIFIED BY: Greg Jarvis

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ENGINEER'S REPRESENTATIVE TO THE CONTRACT

Moore Construction

TAX INVOICE

j : b

FMG c/o Inovo Claim Number 30021011 Invoice Date 18 May 2018

Invoice Number INV-0858

Reference 4 Woodbank Road, Hanmer Christchurch Springs

GST Number 108982349

J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
Concrete path and patio removal and replacement.	1.00	27,826.09	27,826.09
Painting interior and exterior	0.50	28,695.65	14,347.83
Bamboo flooring removal and replacement.	0.50	6,608.70	3,304.35
Travel to site including accomodation	0.50	34,782.61	17,391.30
		Subtotal	62,869.57
		TOTAL GST 15%	9,430.43
	· · · · · · · · · · · · · · · · · · ·	TOTAL NZD	72,300.00

Due Date: 25 May 2018

Please pay within 7 days: Direct Credit Details: 12-3240-0159356-00



To: J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

-%		
	Customer	FMG c/o Inovo
PAYMENT ADVICE	Invoice Number	INV-0858
To: J Moore Construction Limited	Amount Due	72,3 00 .0 0
Attention: Amy Moore	Due Date	25 May 2018
6 Rostrevor Place	Amount Enclosed	

Enter the amount you are paying above

HANMER APPARTMENTS 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE CLAIM NUMBER 30021011 PROJECT 12185



Progress Payment Schedule

Progress Payment No.	03 (Practical Completion)
Payment Claim	Invoice - 0876
Date of Service of Payment Claim	17 June 2018
Due Date for Payment under Clause 12.2.8 of the Contract (seven working days from receipt by insurer)	27 June 2018

This is to certify that **J Moore Construction Ltd** of **6 Rostrevor Place, Mairehau, Christchurch**, GST No. 108982349, is entitled to a payment made up as follows:

Contract Value (Excluding GST)		\$212,200.49
Agreed Variations to date (Excluding GST)	*	\$3,750.00
Adjusted Contract Value to date (Excluding GST)		\$215,950.49
Adjusted Contract Value to date (Including GST)		\$248,343.06
Total value of verified work completed		\$215,950.49
Deduct NZ3910 retention (2.5% held at Practical Completion)		\$5,398.76
Deduct other		\$0.00
Deduct previous certified payments (Excluding GST)		\$129,883.59
Deduct previous certified payments (Including GST)		\$149,366.13

TOTAL AMOUNT CERTIFIED (excluding GST)	\$80,668.14
GST	\$12,100.22
TOTAL INCLUDING	\$92,768.36

Variance between Payment Claim and Progress Payment Schedule (excluding GST)	\$0.00
Variance between Payment Claim and Progress . Payment Schedule (including GST)	\$0.00
Reason for Variance if any	

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FMG 4 WOODBANK ROAD, HANMER SPRINGS – MANAGERS RESIDENCE PROJECT 12185

The certified amount is the provisional scheduled amount. This Progress Payment Schedule is provisional only until the expiry of 12 working days after the Date of Service of Payment Claim, or amended Date of Service of Payment Claim, after which time the certified sum shall become the scheduled amount, unless within that time a replacement Progress Payment Schedule is provided under the Contract.

CERTIFIED BY: Greg Jarvis

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ENGINEER'S REPRESENTATIVE TO THE CONTRACT

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From:	Sam van der Leij <sam@inovo.nz></sam@inovo.nz>
Sent:	Tuesday, 19 June 2018 7:55 a.m.
To:	
Cc:	Greg Jarvis
Subject:	4 Woodbank - Progress Payment 3 - 30021011
Attachments:	Progress Payment Schedule 3- 4 Woodbank.pdf
ні	

30021011

Cheers Sam

Hi Sam,

Please find attached for you here the Jed Moore Construction Ltd invoice and Progress Payment Schedule #3 prepared by Inovo Projects in regards to the repair works for 4 Woodbank Road, Hanmer Springs – Hanmer Apartments, claim number 30021011

As Practical Completion has been reached this Invoice is for the total Contract sum minus 2.5% retention (this final 2.5% is released following completion of the defects list and having received a copy of the Code Compliance certificate and all relevant PS3's and PS4's). A breakdown of the total Contract sum is as follows...

TOTAL CONTRACT SUM (excluding GST)	\$212,200.49
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Variations to Date

The following variation has been issued :

Variation	CI#	Description	Amount (excluding GST)
01	01	Asphalt Driveway, Kickboards, Carpet	\$3,750.00
ADJUSTEE	CONTRA	ACT VALUE (excluding GST)	\$215,950.49

	Budget	Previously Claimed	Balance (15 June 2018)	2.5% Retention of total Contract held at PC	PC Invoice (Excluding GST)
-	\$215,950.49	\$129,883.59	\$86,066.90	\$5,398.76	\$80,668.14

Thanks,

Greg Jarvis | Project Manager



M: 021 241 8851 | E: greg@inovo.nz

A. 122 Montreal Street, PO Box 7069, Christchurch 8240 | W: inovo.nz

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PROJECT PLANNING | PROJECT MANAGEMENT | LAND DEVELOPMENT

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I Moore Construction Ltd

TAX INVOICE

fmg c/o inovo projects Claim 30021011 Invoice Date 17 Jun 2018

Invoice Number INV-0876

Reference 4 Woodbank Road, Hanmer Springs

GST Number 108982349 J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

Description	Quantity	Unit Price	Amount NZD
Variation for Ashphalt, Driveway and kick boards to kitchen.	1.00	3,750.00	3,750.00
Practical completion of job as at 9/6/18.	1.00	76,918.14	76,918.14
		Subtotal	80,668.14
		TOTAL GST 15%	12,100.22
		TOTAL NZD	92,768.36

Due Date: 24 Jun 2018

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Please pay within 7 days: Direct Credit Details: 12-3240-0159356-00

ok to 20/6/18

PAYMENT ADVICE

To: J Moore Construction Limited Attention: Amy Moore 6 Rostrevor Place Mairehau 8052 Christchurch NEW ZEALAND

Customer	fmg c/o inovo projects
Invoice Number	INV-0876
Amount Due	92,768.36
Due Date	24 Jun 2018

Enter the amount you are paying above

Registered Office: Attention: Amy Moore, 6 Rostrevor Place, Mairehau, Christchurch, 8052, New Zealand.



Invoice Date 13 Aug 2017

Invoice Number INV-01372

Reference 12185- 3002101- 4 Woodbank Road

GST Number 115946358 Synergy Building Consultants Limited PO BOX 76237 Northwood 8548 Christchurch NEW ZEALAND 0800 SYNERGY (0800 796374)

Description	Quantity	Unit Price	Amount NZD
Roof Inspection- Standard	1.00	600.00	600.00
Roof Cavity Inspection- Standard	1.00	600.00	600.00
Drone- Site Inspection- HD Pics for Report.	1.00	450.00	450.00
Travel Costs & Related Expenses	1.00	450.00	450.00
		Subtotal	2,100.00
		TOTAL GST 15%	315.00
		TOTAL NZD	2,415.00

Due Date: 27 Aug 2017

TAX INVOICE

FMG- c/o Inovo Projects Limited

This payment claim is made under the Construction Contracts Act 2002

Payment as per supplied "Terms of Business" (Section 15) on supplied report

Payment should be made by electronic bank transfer to the following account: Amount

Synergy Building Consultants ANZ Acc Details 06-0821-0887753-00

PAYMENT ADVICE

To: Synergy Building Consultants Limited
PO BOX 76237
Northwood 8548
Christchurch
NEW ZEALAND
0800 SYNERGY (0800 796374)

Customer	FMG- c/o Inovo Projects Limited
Invoice Number	INV-01372
Amount Due	2,415.00
Due Date	27 Aug 2017

Enter the amount you are paying above

Claim Number: CLM/2016/026078Date: 23/11/2016 1:33:46 AMConfidential? NoTopic: First notice of lossSubject: Other FNOL InformationRelated To: none (Claim Level)Created By: Fnol Loader - DO NOT DELETEFile Note Text: we are away 25th to 27th November otherwise here

Claim Number: CLM/2016/026078 Confidential? No Subject: Review/Accept building and contents Created By: Lissa File Note Text: ACTION TAKEN:

Date: 10/03/2017 9:15:55 AM Topic: Insurance Related To: (1) Building

Insurance Reviewed and Accepted for building and contents. Updated claimant name from SHANE CUNDY to HANMER APARTMENTS to match insured.

NEXT ACTION: Triage not required. Insurer within MOU.

CLAIMS HANDLER CUSTOMER CARE TEAM - KAIKOURA EVENT

 Claim Number: CLM/2016/026078
 Date: 23/05/2017 5:23:35 PM

 Confidential? No
 Topic: General

 Subject: Building Policy claim reference Number changed by Script
 Related To: none (Claim Level)

 Created By: System Generated
 File Note Text: Building Policy claim reference number may have been changed by script based on information provided by MOU Insurers.

Claim Number: CLM/2016/026078 Confidential? No Subject: Payment prevention set by Script. Created By: System Generated Date: 07/06/2017 6:55:06 PM Topic: General Related To: none (Claim Level)

File Note Text: Payment prevention has been set by script in order to stop Building payments being made on this claim.

Claim Number: CLM/2016/026078 Confidential? No Subject: Payment prevention set by Script. Created By: System Generated Date: 07/06/2017 8:44:26 PM Topic: General Related To: none (Claim Level)

File Note Text: Payment prevention has been set by script in order to stop Contents payments being made on this claim.

Claim Number: CLM/2016/026078Date: 12/07/2017 11:32:59 AMConfidential? NoTopic: GeneralSubject: Building Exposure financials added by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Exposure financials added by script.

Claim Number: CLM/2016/026078Date: 12/07/2017 11:41:33 AMConfidential? NoTopic: GeneralSubject: Building Exposure financials added by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Exposure financials added by script.

Claim Number: CLM/2016/026078	Date: 05/09/2017 12:59:17 PM	
Confidential? No	Topic: General	
Subject: Building Policy claim Internal reference	Number changed by Script	Related To: none (Claim Level)

Created By: System Generated

File Note Text: Building Policy claim Internal reference number may have been changed by script based on information provided by MOU Insurers.

Claim Number: CLM/2016/026078	Date: 05/09/2017 1:07:12 PM	
Confidential? No	Topic: General	
Subject: Content Policy claim Internal reference	Number changed by Script	Related To: none (Claim Level)

Created By: System Generated

File Note Text: Content Policy claim Internal reference number may have been changed by script based on information provided by MOU Insurers.

Claim Number: CLM/2016/026078Date: 05/09/2017 2:11:49 PMConfidential? NoTopic: GeneralSubject: Building Policy Number updated by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Policy Number updated by script.

Claim Number: CLM/2016/026078Date: 29/09/2017 4:31:10 PMConfidential? NoTopic: GeneralSubject: Building Exposure financials added by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Exposure financials added by script.

Claim Number: CLM/2016/026078Date: 29/09/2017 5:28:29 PMConfidential? NoTopic: GeneralSubject: Contents Exposure financials added by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Contents Exposure financials added by script.

Date: 07/12/2017 2:54:06 PM UNCLASSIFIED

Confidential? NoTopic: GeneralSubject: Close Claim by ScriptRelated To: none (Claim Level)Created By: System GeneratedFile Note Text: Claim closed by script based on information provided by BIU.

Claim Number: CLM/2016/026078Date: 13/03/2018 1:29:02 PMConfidential? NoTopic: GeneralSubject: Building Policy details updated by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Policy details updated by script.

Claim Number: CLM/2016/026078Date: 13/03/2018 1:32:54 PMConfidential? NoTopic: GeneralSubject: Contents Policy details updated by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Contents Policy details updated by script.

Claim Number: CLM/2016/026078Date: 23/05/2018 4:02:40 PMConfidential? NoTopic: GeneralSubject: Building Exposure financials added by Script.Related To: none (Claim Level)Created By: System GeneratedFile Note Text: Building Exposure financials added by script.